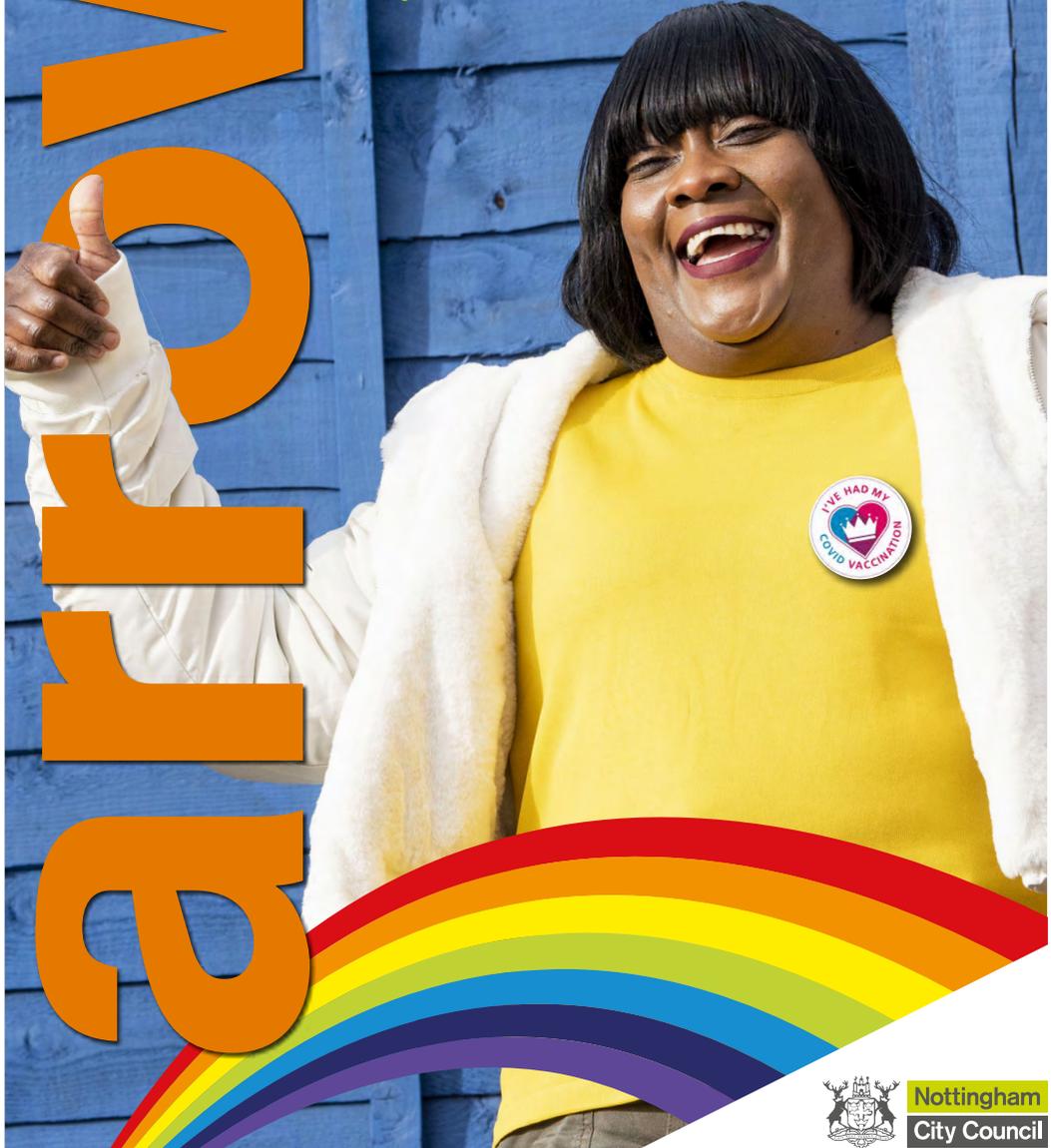


Nottingham

  /mynottingham  @mynottingham

- ➔ Get vaccinated to stop the spread of Covid-19!
- ➔ Help and Support with debt, benefits and more
- ➔ Broadmarsh latest

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A message from City Council Leader, Councillor David Mellen



“ The lockdown has been tough for so many of us across the city, as once again people have been asked to change their lives. But now, there is reason for us to feel a little more optimistic for the months ahead.

It's been a hugely challenging time and despite the many sacrifices you've all made, I want to thank all of you for doing the right thing to protect yourselves, your loved ones and the wider community. The vast majority of people continue to follow the rules and guidance and I am grateful, not only to them, but to our key workers tirelessly delivering essential services.

Earlier this year, we paid tribute to the 500 people in the city who have lost their lives to Covid-19 since the start of the pandemic. It was a tragic milestone for our city and we cannot underestimate the

effects this has had on families, friends and our communities, as people have lost partners, sons, daughters, sisters, brothers, mothers and fathers. I believe it is important that we honour every single one of these city residents. Nottingham will not forget them.



Coronavirus information

For the latest information on Coronavirus and our services:

- ✔ Go online to www.nottinghamcity.gov.uk/coronavirus
- ✔ Sign up to receive Latest News updates via email at www.nottinghamcity.gov.uk/stayconnected
- ✔ Follow us on Facebook at www.facebook.com/mynottingham
- ✔ Or on Twitter @MyNottingham

CORONAVIRUS

**PROTECT
YOURSELF
OTHERS &
THE NHS**

The way we can protect ourselves and each other from the worst effects of this terrible virus is to be vaccinated. Those eligible can now book an appointment at vaccination centres across the city and I would strongly urge you to come forward if you are in an eligible age group. I am asking everyone to protect themselves and their families by booking their vaccination. If you know someone who may be eligible, please help them to book their vaccination – even more so if their first language is not English. Let's do all we can to keep Nottingham Safe.



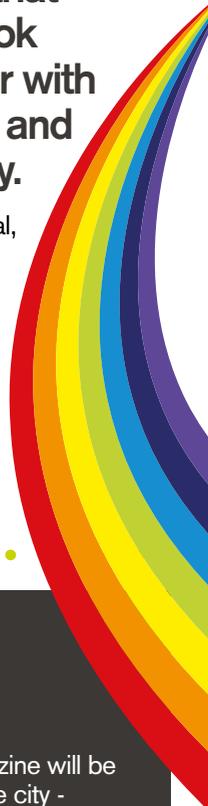
Click here to book online:
[www.swiftqueue.co.uk/
nottinghamc19vpatient.php](http://www.swiftqueue.co.uk/nottinghamc19vpatient.php)
or by calling: **0115 883 464**

Last year was difficult but that doesn't mean we will lose our ambition to do the best for Nottingham. Houses are being built in Bestwood, Sherwood and Colwick with many more planned.

The Broadmarsh Car Park is being replaced by a striking modern building. This, along with a new vibrant Nottingham College building, the redeveloped Nottingham Castle and extensive changes and improvements to surrounding streets will, I hope, provide much joy for years to come.

“ With a difficult year behind us, I hope that there's much to look forward to this year with further investment and jobs across our city.

We will see life return to normal, families reunited, and our city once again vibrant with people enjoying themselves. But in the meantime, please continue to follow Government guidelines and stay safe and continue to look after each other.



To comment, compliment or complain:



Go online:
www.nottinghamcity.gov.uk/hys



Textphone or minicom:
18001, then 0115 915 5555



Phone us on:
0115 915 5555



Write to:
**Have Your Say,
Nottingham City Council,
Loxley House, Station Street,
Nottingham NG2 3NG**

Receiving your Arrow

From this year, only one Arrow magazine will be printed and sent to every house in the city - the Spring arrow.

Our other editions will be online only - sign up to get it ! [CLICK HERE](#) and choose the 'latest news' email.

If you need to receive a printed Arrow, either regular or large print, please call **0115 876 3350** and leave a message giving your name, address and whether you'd like a regular or large print Arrow.

KEEPING OUR CITY SAFE

Our number one priority during the Covid-19 pandemic is to keep people safe. The City Council is working with the NHS and partners across Nottingham to make sure we all follow the latest guidance, stop the spread of the virus and support those who need our help the most.



As we approach spring we will have been living with daily restrictions due to Covid-19 for a year – 23 March is when our country first locked down. This has not been easy for any of us.

By continuing to follow the guidance on 'Hands, Face, Space' and by getting a test for Covid-19 when we have symptoms of the virus, we are keeping our community safe.

We have to continue to do this while the vaccination is rolled out to all our citizens.

To support this work, the City Council has put additional rapid testing in place in parts of the city where we know Covid-19 rates are high, so that people can access a regular, weekly test for the virus – even when they have no symptoms.

Keeping each other safe and supported is the best thing we can all do until it is our turn to be vaccinated.

Protecting ourselves against the virus

We have seen thousands of people receive the vaccine at the special centres in Nottingham. More and more are being vaccinated every day.

The vaccinations have been given to priority groups first:

- Older people
- People in care homes
- People who are clinically vulnerable
- Frontline health and care workers

This will take time. The NHS has pledged that all adults will be offered a vaccine by the autumn. Please rest assured, there will be a vaccine for everyone who wants one.



Vaccines are the way out of this pandemic. An effective vaccine is the best way to protect people from coronavirus and save thousands of lives.



How the vaccine works



The Covid-19 vaccine is given as an injection into your upper arm. Two doses of the vaccine are given. The first dose offers significant protection against the virus and will be given to as many at risk people as possible, to protect the maximum number of people. The second dose will ensure full vaccination.

The first and second doses are given at around 10-12 weeks apart to allow more people to have the first dose.

The NHS will let you know when it's your turn to have the vaccine. It's important not to contact the NHS for a vaccination before then.

Frequently asked questions

Q: How safe is the vaccine?

A: The vaccines approved for use in the UK have met strict standards of safety, quality and effectiveness. Any coronavirus vaccine that is approved must go through all the clinical trials and safety checks all other medicines go through. So far, millions of people have been given a Covid-19 vaccine and reports of serious side effects, such as allergic reactions, have been very rare.

Q: How effective is the vaccine?

A: Vaccines are highly effective, but to get full protection people need to come back for the second dose – this is really important. Full protection kicks in around a week or two after that second dose, which is why it's also important that when you do get invited, you act and get yourself booked in right away.

Q: What are the vaccine ingredients?

A: The approved Covid-19 vaccines do not contain any animal products or egg.

Q: How will patients be invited for a vaccination?

A: When it is the right time, people will receive an invitation. For most people, this will be in the form of a letter from either their GP or the national booking system. This will include all the information they need, including their NHS number.

More information about the vaccine can be found at www.nhs.uk/conditions/coronavirus-covid-19/coronavirus-vaccination/coronavirus-vaccine

Keep following the rules – even after your vaccination

The NHS vaccination programme is the largest of its kind in British history. It is vital to remember that this will be a marathon, not a sprint, and we cannot let down our guard. People must follow the rules to stop the spread of coronavirus.

Please also continue to get a test with the NHS if you have symptoms of Covid-19 (loss of taste or smell, fever or continuous cough) and self-isolate until you get the result.

We must continue to follow the rules:



Hands: regularly wash hands with soap and water for at least 20 seconds



Face: wear a face covering

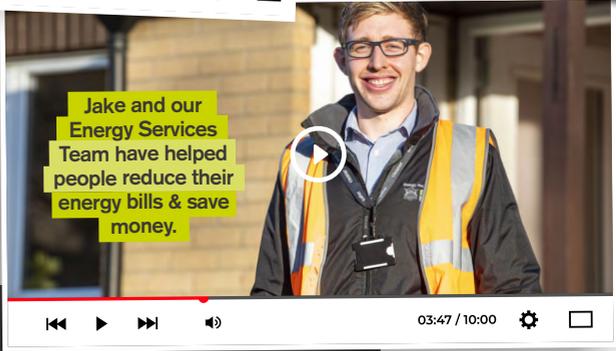
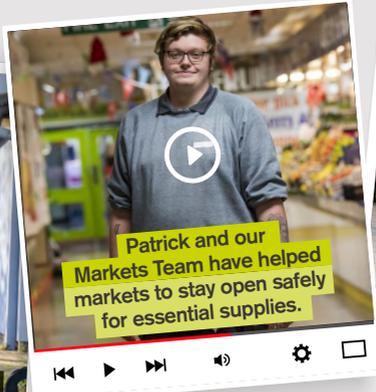


Space: keep 2m apart from others not in your household

Thank-You

When the city locked down, our Key workers stepped up! We are proud of our teams. Throughout all the lockdowns they have continued to deliver services to help Nottingham people.

CLICK THE PLAY ICON to watch the videos



To see more Key Worker thank you messages please visit

www.mynttinghamnews.co.uk/ThankYou



Patrick and our Community Protection Teams have checked on vulnerable citizens to ensure they are safe and well.



Leonie and our Parks Teams have kept our parks beautiful for us all to enjoy.

David and our Libraries Teams have found new ways to help people access books, computers and more.



Rizwan and our Home Care Workers have cared for vulnerable people throughout Covid.

Nottingham Together



Our Refuse and Street Cleansing Teams have cleared the waste, recycling and fly-tips throughout Covid.

Our Children's Residential Team and our Foster Carers have looked after our children in care, including home schooling!



Our school staff and teachers like Amanda have kept children learning at home.



ONLINE LEARNING AVAILABLE NOW WITH THE

Community and Family Learning Programme

During these challenging times, take advantage of online learning while you're stuck at home – with courses on offer that can help you with finding a job, managing your money, staying safe online and your English and maths skills.

Our courses are informal and easy to understand, our tutors are patient, and all skill levels are welcome with no one made to feel out of place. It's a great way to gain confidence and develop your skills – and a way to socialise!

The Community and Family Learning project is open to residents of Nottingham City, aged 19 and older. It can help you to gain new skills and qualifications.

There are a wide range of courses available FREE to those on certain benefits including Housing Benefit, Income Support, Job-Seekers Allowance and Universal Credit. You also need to be resident in the UK for the past 3 years.

Community Learning covers things like:

- English & Maths
- Employability Support (for Finding Work)
- Health & Wellbeing

Family Learning covers things like:

- Keeping You & Your Family Safe Online
- Supporting a Home Learning Environment
- Money Management



Education & Skills
Funding Agency



Call our team to find out if you're eligible.

Book and skill yourself up today

All learning is provided through one of our local partners: Enable, Right Track, The Life Education Centre, National Ice Arena Nottingham, the Nottingham Library Service and the Second Chance Learning Academy.

The Community and Family Learning (C&FL) project is part-funded by the Education Skills Funding Agency (ESFA), part of the Department of Education (DfE).

21

good things
coming in 2021

No matter what, there ARE still great things happening in Nottingham that we can look forward to in 2021.

- 1 Nottingham City Council and Nottingham City Homes will continue to deliver new affordable homes through the Building a Better Nottingham programme
- 2 Contactless payment is coming to every Nottingham bus and tram
- 3 More residents will move into homes at Trent Basin, our new sustainable riverside community . . .
- 4 . . . with a new primary school and a new pedestrian and cycle bridge over the river
- 5 We'll bring back big city events as soon as it's safe
- 6 We look forward to welcoming you to the brand new Broadmarsh car park, bus station and library building...
- 7 ...with 120 spaces to park your bikes!
- 8 Work has started on Sussex Street, Collin Street and Carrington Street to create a fantastic new welcome to the city
- 9 2021 will see **YOUR** ideas for the derelict Broadmarsh centre developed into a plan
- 10 The state-of-the-art new Nottingham College City Hub has opened and will be full of young people learning practical skills soon
- 11 Our schools catering teams are busy planning new menus for schools, with fresh local produce and more veggie meals help reduce our carbon footprint
- 12 Nottingham is now using two electric bin lorries, in a world first!
- 13 Nottingham getting even greener as over 10,000 trees are planted
- 14 Construction has started on Nottingham's newest neighbourhood, the Island Quarter – a hotel, restaurant, offices, homes and a linear park will be built
- 15 Upgrades to bus lanes, junctions and traffic signals will make your bus journey even faster
- 16 Our new mural in tribute to NHS and key workers on the Rainbow Cycle Route linking City Hospital and QMC
- 17 Nottingham's newest electric taxis will charge wirelessly
- 18 New and improved cycle lanes are being developed around the city
- 19 Wildflowers and areas of longer grass will continue popping up to help Nottingham's bees
- 20 The NHS vaccination programme will continue to roll out across our city and it **WILL** become safer to see family, friends and loved ones
- 21 Nottingham Castle will reopen once it's safe. We can't wait to show you around!



D2N2 Skills Access Hub can support your business

The D2N2 Skills Access Hub (SAH) is a 'one-stop-shop' for local businesses who want to close skills gaps through training, recruitment, apprenticeships and work placements.

The project is part-funded through the European Social Fund, and support is available to all small and medium-sized businesses based in Derby, Derbyshire, Nottingham & Nottinghamshire.

Through the Hub, businesses can access impartial, one-to-one advice, on how to bring new skills into the business to increase productivity, resilience and competitiveness.

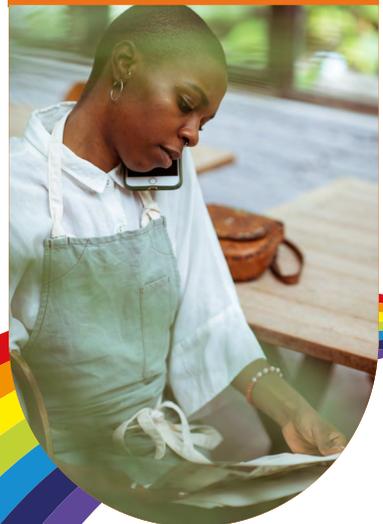
Our partners offer a wide-range of training courses, and many can be tailored to meet individual business needs, such as: how and when they're delivered, what topics are covered and to what level – making sure training is accessible, and is focused on developing the right skills for the business.

If wider business support is needed, our Skills Advisers will connect businesses to the right services, such as those offered through the D2N2 Growth Hub.

To find out more [CLICK HERE](#)

Businesses can work with Skills Advisers to explore:

- Apprenticeships
- Work Placements, Internships & Graduate Placements
- Tailored Workshops
- Accredited & Non-Accredited training
- Opportunities to Inform Curriculum Design
- Funding options for skills and training, including the Apprenticeship Levy



SAH
Skills Access Hub



European Union
European
Social Fund

**Nottingham
Jobs**

**Find work with
Nottingham
Jobs**

nottinghamjobs.com
0115 876 4508

 **/MyNottinghamJobs**

 **@nottmjbs**  **@nottmjbs**



jobs-blog.com

The Nottingham Works project is delivered by Nottingham City Council and its partners and is part-funded by the European Social Fund (ESF) and the Youth Employment Initiative (YEI).



WE ARE STILL BUILDING A BETTER NOTTINGHAM

Despite the Covid-19 pandemic, redevelopment continues at pace in the Southside area of Nottingham, with projects starting, progressing and completing.

The Broadmarsh area in particular continues to change dramatically while the country stays at home – here’s what you might have missed and what’s coming in 2021 and beyond...

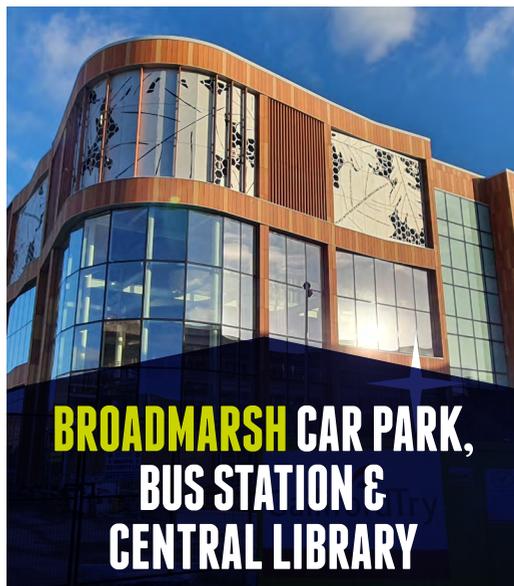
BROADMARSH THE BIG CONVERSATION

 Throughout autumn, the council held a Big Conversation on Broadmarsh to invite ideas from the public on the future of the former Broadmarsh Centre.

City Council Leader David Mellen called it “a once-in-a-generation opportunity to reimagine and reshape a significant space right in the heart of one of the country’s Core Cities.”

Over 3,000 people responded to the online survey with a huge range of ideas and suggestions for the former Broadmarsh Centre site.

A Broadmarsh Advisory Group made up of local experts and famous Nottingham faces has been established to help build an ambitious creative vision that will transform the former Broadmarsh Centre and former Nottingham College site on Maid Marian Way. We will keep you updated.



Work is almost complete at the Broadmarsh Car Park, Bus Station and Central Library building, with cladding complete on the outside and fit-out of offices, retail units, the Car Park and Bus Station continuing.

The modern replacement for the outdated previous Broadmarsh Car Park creates a better welcome to the city for visitors, and new technology in the Car Park will make parking easier with green and red lights above spaces indicating vacant spaces and more electric car charging points and infrastructure in place to expand this in future.

THE ISLAND QUARTER

Nottingham's
biggest
regeneration
scheme for
decades



The Island Quarter has been described as 'one of the most significant city centre regeneration schemes in the UK at the moment'.

The first phase of work to redevelop the 39 acre site between London Road and Manvers Street began at the end of 2020, starting by the canal with the impressive new Canal Turn building which will include a three-storey pavilion on the waterfront, two restaurants, events space with panoramic views and a large rooftop terrace.

A planning application is also in for a new upscale 17 storey hotel, extended stay venue and office space on site, with plans rapidly progressing to redevelop this long-neglected site.



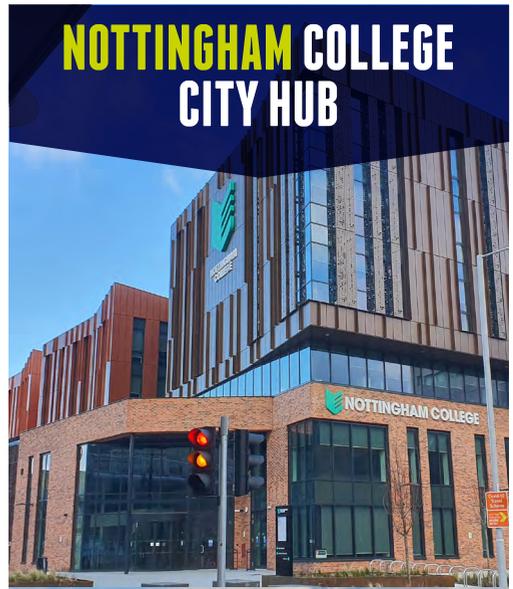


TRANSFORMING THE AREA AROUND **BROADMARSH**

Work is well underway on revamping the public spaces in the Broadmarsh area near the new Nottingham College City Hub.

The new routes round the area established in August 2020 meant work could finally get started on the transformation of the area, with new planting and paved areas already being put in under the tram viaduct.

Work will move to the Carrington Street and Collin Street areas in the near future, creating a pedestrian friendly environment around the new developments and for everyone arriving in the city from Nottingham Station or the new Broadmarsh Car Park and Bus Station.



Post COVID
the college
will welcome over
2,000 students
and **400 staff**

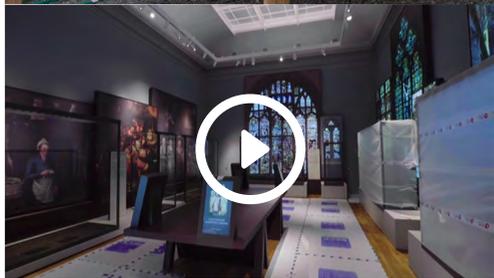
In January, work was completed at the Nottingham College City Hub on Canal Street, which will eventually welcome over 2,000 students and 400 staff post-Covid.

The City Hub will upskill students across a range of subjects, and features a brand new 200-capacity community theatre to house the College's Performing Arts facility, providing another boost to the local arts community.

A new restaurant called Fletcher's will also offer quality fine dining experiences, presided over by the College's trainee chefs and front of house students.

NOTTINGHAM CASTLE TRANSFORMATION

Photos courtesy Nottingham Castle Trust:
Tracey Whitefoot



Soon you'll be able to explore the new galleries, café, shop and adventure playground.



Once Nottingham Castle re-opens, you'll relive the adventures of Robin Hood, learn about the rebel history of Nottingham and the Castle, plus try your hand at activities like archery, axe-throwing and the amazing new adventure playground.

For the latest updates and information on Nottingham Castle please visit www.nottinghamcastle.org.uk where you can also sign up for email newsletters, and for the new volunteering programme.

We can't wait for the reopening of Nottingham Castle!

Alternative reality experiences and inspiring exhibitions will bring Nottingham's history of rebellion & creativity to life, with exciting new ways to engage with the legendary tales of Robin Hood.

NOTTINGHAM CASTLE PROJECT Click play for a sneak peek!





Recovery Plan

will strengthen the City Council for the future

The City Council has published a Recovery and Improvement Plan.

The Plan sets out how over the next three years the Council will address the financial and governance issues raised in a Government review, carried out following a Public Interest Report into the governance of Robin Hood Energy.

The Council has accepted all of the review's recommendations, and the review team said it was impressed with the determination of the Council's new leadership to stabilise the situation and take the decisions needed to improve things.

The Plan confirms that the Council is committed to ensuring that it continues to deliver the quality statutory (required by law) and additional services that help keep the city safe and clean, and that it will work in partnership with communities to build a prosperous city that offers residents the opportunity to realise their potential.

The Plan includes the establishment of an Improvement Board, chaired by Sir Tony Redmond. Action is also underway to find new ways to protect essential frontline services which have been so important during the pandemic, while making hard choices about the sort of Council that will be needed in the future, through service changes and reductions.

[CLICK HERE TO READ THE FULL PLAN!](#)

Council Leader Councillor David Mellen said:

We will build on work we are already undertaking to deliver on behalf of the people of Nottingham a sustainable balanced budget, a refreshed plan and direction for the Council, and transparent and efficient decision making.

Despite these challenges, we remain ambitious for Nottingham and for all who live and work here.

Our core mission is to deliver quality local services, ensure the city is safe and clean and support jobs and growth, so that local people can be proud of their city, and of a Council that is there to serve them.

The Council's Chief Executive Mel Barrett said:

We recognise the seriousness of the financial, governance and operational challenges we face, and it is going to take a significant collective effort from all at the Council to address them and reach a sustainable position. However uncomfortable these review findings are, we remain determined and confident in our organisation's capacity and capability to change.



Be the **CHAMPION** Nottingham needs!

Nottingham Clean Champions is a fun volunteering scheme helping you make small positive changes in your neighbourhood.

There are almost 2,000 Clean Champions around the city – both adults and children doing litter picks, and reporting rubbish or fly-tips to the Council – all to help keep your neighbourhood a place everyone can be proud to live in.

The scheme is open to anyone living in Nottingham city:

- Nottingham City Council provides you with equipment including hi-vis, litter pickers, bin bags and a direct line to our clean control room
- You can join a wonderful Facebook community where you can share your stories!

[CLICK HERE TO JOIN NOW!](#)

NOTTINGHAM TOGETHER,

Have you ever seen or heard someone say something offensive and not known how to respond to them?



Often people tell us they want to respond to prejudice when they see it – either in real life or online - but they don't feel confident or know what to say.

To overcome this barrier, over 1,000 hours of consultation has taken place with over 650 Nottingham people to understand their lived experiences of responding to prejudice.

The hours of consultation covered lots of themes, but one key principle kept emerging... arguing does not work! If we want to respond to prejudice and change attitudes, the most effective way to do this, is through talking and listening to each other. Through talking you can question people's behaviour, change perspectives and educate. This takes time but remember – you are planting a seed of change in people's minds.

Click on the boxes below to see our video resources

HEARD SOMETHING OFFENSIVE?



WANT TO RESPOND TO PREJUDICE?



WHAT IS A HATE CRIME?

A hate crime or incident is any incident which is perceived, by the victim or any other person, to be motivated by hostility, hate or prejudice based on a person's identity - this could be race, disability, religion, sexual orientation, transgender identity, misogyny (incidents targeted at women) or alternative sub-cultures. Victims could also be targeted because of their age, appearance or nationality.

RAISE AWARENESS

Ask the person if they realise their comments are offensive

- 1 Sorry, what did you say?
- 2 Did you mean to say that?
- 3 Why do you think it's ok to say that?
- 4 Do you realise how your comments sound?
- 5 Perhaps you're not aware that your comments could cause hurt.



LET'S TALK



Using the findings of the consultation we have put together a website www.nottinghamtogether.com with loads of tips, advice, resources and videos.

THE WEBSITE CAN HELP PEOPLE KNOW HOW TO:

- Respond when you see or hear something offensive or prejudiced
- Talk to people respectfully about sensitive topics
- Think about your own words and behaviours to avoid hurting someone



All of the resources on this website come from the knowledge and experience of Nottingham people.

Prejudice thrives when it goes unchallenged or becomes normalised. One of the simplest ways we can tackle prejudice is to respond whenever we encounter it – but remember to only engage with people if it feels safe.

By responding to prejudice, whether it's directed towards you or towards somebody else, we can make sure there is no place for hate or discrimination in Nottingham.

REPORT IT

If you've experienced, or know someone who has experienced, a hate incident or hate crime you can report it.

- To the police:
in an emergency call **999**, otherwise call **101**
- Online with True Vision www.report-it.org.uk
- By calling Crime Stoppers on **0800 555111**



#NottinghamTogether



Part funded by the European Union's Rights, Equality and Citizenship Programme (2014-2020)

Police and Crime Commissioner Elections



Thursday 6 May

Elections for the Nottinghamshire Police and Crime Commissioner (PCC) will take place on Thursday 6 May.

Voters in 41 police force areas in England & Wales, excluding London, will elect a Police and Crime Commissioner for their force area.

To vote, you must be registered on the electoral roll or have applied to register by **Monday 19 April**

www.gov.uk/register tovote

CLICK HERE TO FIND OUT MORE!

At the time the Arrow went to print, the Police and Crime Commissioner Elections are going ahead.

census
2021

Be a part of Census 2021

Census day is 21 March 2021.

Nottingham needs your help – the Census will influence how much money Nottingham gets for services you rely on, such as health, libraries, schools, and much more.

Please support your community by completing the Census.

Thank you!

Find out more at
www.census.gov.uk



Covid-Safe things to do this Spring



As spring approaches and the weather gets nicer, it's important to take time to enjoy yourself while remaining Covid-safe. Here are some ideas:

For everyone:

Find a new walking or cycling route - visit plotaroute.com to see the walks and rides other people enjoy near you



Stream a concert, opera or play - check out [Youtube](https://www.youtube.com) or [grammymuseum.org](https://www.grammymuseum.org)



Plant seeds - March and April is a great time to plant wildflower seeds in your garden or a pot - the butterflies and other insects will benefit and so will you!

Explore the Natural History Museum with a virtual tour featuring stories, games and wonder www.nhm.ac.uk/visit/virtual-museum.html



For those with kids:

Start a fitness challenge in the garden or park - kids vs adults!



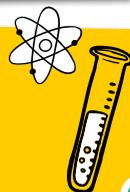
Unable to get out? Go camping or set up a picnic in the living room - kids will love the novelty



Spot birds, penguins, jellyfish, sharks and more on the Monterey Bay Aquarium live cams www.montereybayaquarium.org/animals/live-cams



Encourage your little ones interest in science by helping them with homemade science experiments - see how at [littlebinsforlittlehands.com](https://www.littlebinsforlittlehands.com)



GET ACTIVE >>>

During the pandemic, you've been taking advantage of the quieter roads, hopping on your bikes and walking more.

Walking and cycling makes a HUGE difference to our physical and mental health, and it's good for our city too. Choosing not to drive for a short journey reduces congestion and pollution, making our air cleaner and helping us become the world's first carbon neutral city.

It's easy to get started – why not try walking, cycling or scooting to school or work and see how it goes?



How about scooting?

You may have seen eye-catching bright yellow scooters around – we're in the middle of a 12 month Government funded trial of electric scooters, available to rent across the city.

Key workers can have exclusive use of an e-scooter for a reduced monthly rate. Niha, who works for NHS Test and Trace, said: "By using an e-scooter, I save over £90 a month on travel which is great. They're really efficient and easy to use and have cut my journey time by more than half!"

CLICK HERE to try, download the Wind Mobility app and find the nearest e-scooter.

Never ridden a bike before?

No problem! These schemes will help you get on your way and refresh your skills if you haven't cycled in a while:

Local charity Ridewise run small, friendly sessions at a range of community venues to help anyone become a confident cyclist.

Guided rides for adults and children, run by British Cycling and Ridewise.

Don't have your own bike?

These organisations can help; Bikes Love You, Nottingham Bikeworks, Women in Tandem, Sustrans BikeAid and Ridewise's Community Bike Library.

Or hire a bike from one of our docking stations in the city for up to 24 hours.

Whatever your ability, you can take advantage of all these great facilities:

Cycle Parks – Secure parking from just £5.25 a year

Our cycle map – available online and in print – with all the routes for cyclists across the city, including 80 miles of car-free routes

Try the Bike Track at Queens Drive P&R, or the Junior Bike Track at Victoria Embankment

Want to cycle to work? Tell your employer about our Workplace Travel Service, who can help with grants and advice for installing bike racks and showers

For full details on all these schemes, and more! www.transportnottingham.com/travelchoices





Calling all Electric Vehicle owners!

We can MOT, Service & Repair your vehicle!

Introducing Nottingham Electric Vehicle Services (NEVS). We're **THE** Nottingham specialists for **ALL** electric vehicles (EVs).

- MOT
- Interim services
- Major services
- Tyres & bodywork
- Air-con refills
- Vehicle diagnostics
- Wheel alignment
- Repairs

CALL US FOR A QUOTE!

0115 8765221 or email
NEVS@nottinghamcity.gov.uk
www.NottinghamEVservices.co.uk

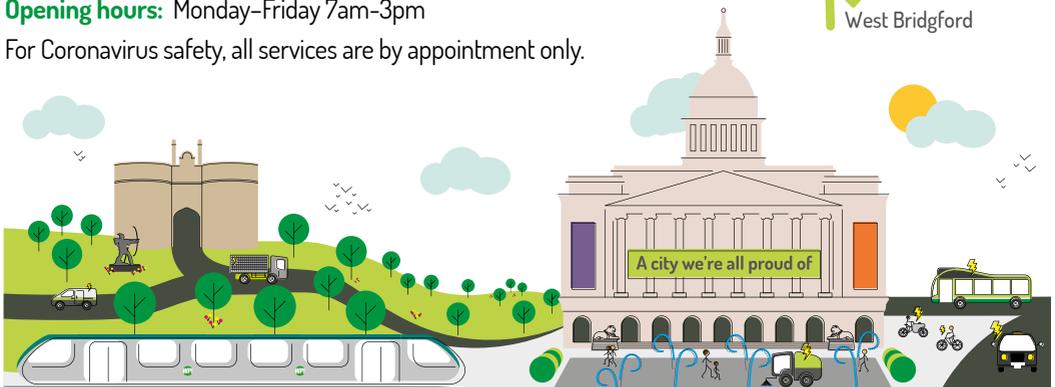
Find us: Next to the Tamar Building at Eastcroft Depot, London Road, NG2 3AH

From the roundabout next to BBC Nottingham, drive south over the railway bridge and, at the traffic lights, take the left turn into Eastcroft Depot.

Opening hours: Monday–Friday 7am–3pm

For Coronavirus safety, all services are by appointment only.

Our Master Technicians are qualified to the highest level across a range of EVs – so we can offer you an impartial service you can trust.





Struggling? Nottingham Welfare Rights team can help you . . .

. . . with your benefits, debt issues,
and problems with your rent or mortgage

Nottingham City Council's Welfare Rights Service offers FREE, confidential advice
and help to anyone who lives in Nottingham city.

BETWEEN APRIL – DECEMBER 2020, THE TEAM:

HELPED
NOTTINGHAM
people to gain over

£8.7
MILLION



OF EXTRA
BENEFITS
they were entitled to

• **HELPED**
• OUR CITIZENS
• **access**



• **FOOD**
• **PARCELS**

• **HELPED**
• OUR CITIZENS
• get emergency
• **support**



• **NEGOTIATED**
• **affordable**
• **payments**
• or helped
• write off over



• **of debt**

We can help you too!



Brexit and the changes to the rights of EEA nationals



The UK has now left the European Union, this could mean a big change to your rights to claim benefits if you are an EEA national.

You may need to apply for settled status before the deadline on 30 June 2021 in order to secure your ongoing entitlement.

We can give you advice applying, and how to protect your rights to claim benefits now and in the future if you are an EEA national.

Dealing with debt

We know that the number of people struggling with their bills has risen sharply as a result of the pandemic.

If that includes you, the team can support you to talk about your situation with your creditors – they **CAN** help you know your rights and negotiate effectively.

[CLICK HERE TO FIND OUT MORE!](#)



Covid help – coming to an end



Many of the changes to benefits, how people with debts can be treated and housing possession are now ending. Get advice and make a plan.

WE
can
help
YOU
with –

Understanding your benefits if your situation has changed

If you've lost work or had your hours cut due to Covid, we can help you work out how your changing situation affects the benefits you're entitled to, and help you to claim them.



Talk to us

Nottingham City Council Welfare Rights Team has already helped thousands of people like you, who are in or getting toward a dire situation.

The sooner you talk to us, the sooner we start getting things sorted out.

0115 915 1355 (8:30am – 4:50pm Weekdays)

welfarerights@nottinghamcity.gov.uk



Need support?

Help is available

If lockdown has made your situation at home worse, either due to abuse, your mental health or your financial or housing situation, there is help available in Nottingham.

Domestic Violence

Juno Women's Aid:

0808 800 0340 (freephone 24/7)

helpline@junowomensaid.org.uk

www.junowomensaid.org.uk

Equation Men's Support:

0115 960 5556

(Mon – Fri, 9.30am – 16.30pm)

A confidential answerphone runs 24/7

helpline@equation.org.uk

www.equation.org.uk

Sexual Violence Support:

0115 941 0440

dutysupervisor@nottssvss.org.uk

www.nottssvss.org.uk

Relate Nottinghamshire

are offering free 30-minute counselling sessions to anyone who has been affected by Covid-19.

To book a session email support@relate-nottingham.org.uk or visit www.relate-nottingham.org.uk

OFFER

Mental Health

Alcoholics Anonymous

0115 941 7100 8am to midnight,
7 days a week

Nottinghamshire Healthcare Trust

Free Turning Point Helpline on **0300 555 0730** 9am to 11pm seven days a week

Free Crisis Support Helpline on **0808 196 3779** 24hour seven days a week

www.nottinghamshirehealthcare.nhs.uk/help-in-a-crisis

Wellness in Mind

Talk through your feelings, get advice and find out what support is available to you

Support line **0800 561 0073**
(please press option 1) 9am – midnight

www.wellnessinmind.org/talk-to-us-online

The Tomorrow Project

The Tomorrow Project offers direct support to those in suicide crisis.

Call **0115 880 0282** (please note, you'll be asked to leave a voice message and a member of the team will respond within one working day)

www.tomorrowproject.org.uk

Email crisis@tomorrowproject.org.uk

The Silver Line

A free helpline for people aged 55+
Freephone **0800 4708090**

24hrs – 7 days a week

every mind
matters

Discover simple steps to look after
your mental health

Search every mind matters

NHS

Money help and advice

Ask Lion:

The Ask Lion website is a good starting place for money advice:

www.asklion.co.uk/money

Citizens Advice Help to Claim Universal Credit

0800 144 8 444

Citizens Advice Nottingham & District:

0300 330 5457 or visit

www.citizensadvicenottingham.org.uk

St Ann's Advice Centre

General enquiries: 0115 950 6867

Debt advice: 0115 908 1532

Bestwood Advice Centre

0115 962 6519

Clifton Advice Centre

07887 925 181

Meadows Advice Centre

0115 986 0197

Help with energy bills:

0115 985 3009 or visit www.nottenergy.com/news/emergency-food-vouchers

Nottingham Credit Union:

www.nottinghamcu.co.uk

or email info@nottinghamcu.co.uk

Nottingham Law Centre

General enquiries: 07342 116 424

Debt advice: 07342 116 445

Money Advice Service:

www.moneyadviceservice.org.uk

National Debtline Advice:

0808 808 4000 or

www.gov.uk/national-debtline

Step Change Debt Advice:

www.stepchange.org

Universal Credit advice:

www.understandinguniversalcredit.gov.uk/coronavirus or 0800 144 8 444

Stop Loan Sharks helpline:

0300 555 2222 or

www.stoploansharks.co.uk

Welfare Rights Service

0115 915 1355

welfarerights@nottinghamcity.gov.uk

www.nottinghamcity.gov.uk/welfarerights

Age UK's advice line for older people

Freephone 0800 678 1602

Nottingham on Call

24 hour help and reassurance at home

0115 746 9010

www.nottinghamoncall.com

Opportunity and Change

Provide employment-related support for people facing severe and multiple disadvantage

www.opportunityandchange.org

Keeping your free TV licence

From 1 August 2020, only people aged 75 or over and receiving Pension Credit will be eligible for a free TV Licence.

For more information go to

www.tvlicensing.co.uk

Latest Covid-19 Guidance

Check our website for the latest Covid Alert level and guidance for Nottingham

www.nottinghamcity.gov.uk/coronavirus

Support: If you are self-isolating and you need help you can call the Council on

0115 915 5555. Translated resources and alternative formats are available

www.nottinghamcity.gov.uk/coronavirus/translations

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Covid-19 information and guidance for Nottingham

Council services, events and activities

The latest info on exciting city news like Nottingham Castle reopening & Broadmarsh redevelopment

The digital editions of Arrow magazine for summer and winter

. . . and lots more



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Thank you.