

Nottingham



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arrow

Winter
Wonderland



Find out **WHAT'S ON** in
Nottingham this Christmas!



Nottingham
City Council



Working together to tackle homelessness

“ As the cold weather draws in we are continuing our commitment that there really is no need to be sleeping rough in Nottingham this winter.

Homelessness is on the rise across the country, but the City Council continues to fund initiatives to address the issue.

Every year we work with our partners, including Framework, Emmanuel House, the Fire Service, hostels and local churches, to implement a cold weather plan to prevent and respond to rough sleeping.

Last year, we were able to prevent 258 people from sleeping rough and this year we have secured an extra £420,000 to help fund this work and provide extra bed spaces to cope with an additional demand.

You can find out more about how we're working to end homelessness and what you can do if you see somebody who needs our help in this issue of the Arrow magazine.



Managing the city centre

We recently finished consulting on the proposed Public Space Protection Order (PSPO) for the city centre, which will help make the city centre a safer, cleaner, vibrant and more attractive environment for all.

The PSPO will give our Community Protection Officers the ability to manage the city centre in a way that makes it a better place that we can all enjoy.

It provides particular pitches for Big Issue sellers, will limit 'chuggers' and people giving out flyers without agreement from the council to do so and will promote respectful street entertainment.

It also strengthens powers to deal with acts of public indecency helping make our city centre a better destination for businesses, local residents and visitors. It's not about banning things. In fact, there are only three bans included - urinating and defecating in public, blocking entrances and exits and using psychoactive substances.

The consultation closed last month and whilst the responses were overwhelmingly positive, we are taking any issues raised seriously and looking to address them in our final proposals. Ensuring our CPOs are properly equipped with the powers to manage our public spaces will help maintain our city centre as an attractive public space for people to work, relax and enjoy. ”



Councillor Jon Collins can be contacted by writing to Loxley House, Station Street, Nottingham NG2 3NG; by telephone on 876 3783 or email jon.collins@nottinghamcity.gov.uk

Nottingham City Council is looking to purchase more properties to address homelessness issues.

If you own a property in the Nottingham City Council area and are interested in talking to someone about selling your house or flat please contact housing.network@nottinghamcity.gov.uk. We will consider all properties but are particularly interested in ex-council houses.

Nottingham remembers



Nottingham marked the centenary of the Armistice with a number of major events to remember those who lost their lives in the First World War and other conflicts.

Victoria Embankment was once again the city's focal point for commemoration. Hundreds of people attended the annual Service of Thanksgiving and Remembrance there on the morning of 11 November while in the evening, a programme of music and poetry was held as part of Battle's Over – A Nation's Tribute.

Football took centre stage on 8 November as Nottingham hosted the national Games of Remembrance. Troops from the British Army Football Association took on the German Bundeswehr to commemorate soldiers from both sides who made the ultimate sacrifice during the First World War.

A women's game was staged at Meadow Lane, while the men met at the City Ground. A number of football legends attended both matches, which were screened live on the BBC.

A 1918 Armistice Centenary Concert took place at the Royal Concert Hall on 4 November with performers including Braimah Kanneh-Mason and Jeneba Kanneh-Mason, Southwell Minster Girls' Choir and Orchestra de Camera.



Help us build a new Memorial to honour the Great War fallen

The Nottinghamshire WWI Roll of Honour War Memorial will be the first monument of its kind to incorporate a full list of Great War casualties for the whole city and county. Situated on Victoria Embankment, close to the City of Nottingham War Memorial, it has been commissioned by the City and County Councils, in partnership with the seven district and borough councils: Gedling, Rushcliffe, Newark and Sherwood, Bassetlaw, Ashfield, Broxtowe and Mansfield.

Although a large part of the funding needed has already been secured, a further £50,000 is being sought from contributions by the public and local businesses.

If you would like support the project, you can donate via www.nosf.org.uk/roll-of-honour

WHAT'S ON

Nottingham Winter Wonderland
Old Market Square and Long Row
Thurs 15 November – Mon 31 December

Enjoy a stroll around the traditional Christmas market, with more than 70 stalls selling Yuletide gifts, delicious local delicacies, beautiful handmade jewellery and lots more.

Dotted among the stalls you'll find the very best food and drink to enjoy too: think hearty pulled meat sandwiches, sticky toffee apples and steaming mulled wine and hot chocolate... a proper festive feast. There are also wonderful old-style fairground rides for children to enjoy, including the return of the ever-popular carousel and helter-skelter, plus a brand-new 30m toboggan slide on King Street!

Snow is glistening...

The 750m2 real ice rink on Old Market Square is back, twinkling away next to the city's giant Christmas tree.

Get your skates on and pre-book your session via whatsonnottingham.com

Adults: £10.50 | Under-12s: £8 | Under-15s/ students/concessions: £9 | Family (2 adults and max. 2 children under 12): £33.

Winter Wonderland



SEARCH Nottingham Christmas TO FIND OUT MORE

Merry and bright...

The UK's largest pop-up ice bar returns, with stunning sculptures, tables, chairs and the bar all made from – you guessed it – ice! Even your drinks will be served in ice glasses.

Adults from £13 | Children £8.
All tickets include free jacket and glove hire when you pre-book via whatsonnottingham.com

If keeping cosy is more your thing, visit Sur La Piste... This double-deck, French ski lodge-inspired bar offers a wide selection of drinks. If you're feeling peckish, you can enjoy a meal with table service and, new for this year, one of the city's best restaurants, Bar Iberico is serving classic Spanish tapas. Sur La Piste is also home to a huge range of live entertainment taking place throughout the festive period, from classic Christmas songs to electric violinists.

Another new addition to Winter Wonderland for 2018 is the all-glass chalet-style Bar Altitude. Perched high above Old Market Square with floor-to-ceiling windows, Altitude gives revellers a 360° view of the Christmas crowds below, while enjoying a private DJ, cocktails and more.



NOTTINGHAM
NEW YEAR'S
EVE

See in 2019 with a FREE party in Old Market Square!

Catch live entertainment in Sur La Piste until 10.30pm when Capital FM DJ Steve Matthews takes to the decks to play some of the best songs of 2018 as well as some classic party anthems.



As the bells of the Council House chime midnight, the Square will light up with a pyrotechnic display followed by a massed rendition of Auld Lang Syne.



Fun Family shows

Peter Pan Theatre Royal, 8 December to 13 January



Take a fairy tale flight to Neverland this Christmas in the swashbuckling family adventure starring much loved comedian and actor Joe Pasquale as Smee and John Challis (Boycie in the BBC classic comedy Only Fools and Horses) playing Captain Hook www.trch.co.uk

Elf Motorpoint Arena, 28 – 30 December

The hit West End and Broadway musical based on the Hollywood blockbuster movie starring David Essex, Martine McCutcheon and Tam Ryan. www.motorpointarenanottingham.com

Robin Hood and the Babes in the Wood

Nottingham Playhouse, 30 November – 19 January
www.nottinghamplayhouse.co.uk



A Storybook Christmas at Newstead Abbey



A Storybook Christmas Newstead Abbey

Weekends from 1–23 December
12–4pm (Last admission 3pm. Grounds, café
and shop open at 10am.)

Deck the halls...

Experience the magic of storybooks
and fairy tales this Christmas!

Rooms in the magnificent Abbey will sparkle with Christmas lights, be decorated with trees, floral displays and garlands, and some will have special storybook themes. Will you find Cinderella's slipper, the Beast's rose and Grumpy's chair?

You can also pick up a Christmas trail and explore the beautiful gardens before enjoying some Christmas treats in the café and completing your visit with a trip to Santa (additional £6 per child).

Christmas afternoon tea

For an extra special feast, why not tuck into traditional Christmas afternoon tea in Newstead Abbey's spectacular Victorian kitchen (additional £15 per adult and £7.50 per under-10 bookable via whatsonnottingham.com)? Expect deliciously festive fayre such as mince pies and turkey and cranberry sandwiches.

Don't forget to visit the Christmas craft stalls in the Cloisters on the first two weekends in December. Adults: £12 (includes parking). Under-10s: FREE.

PLUS, every Friday in December at noon and 2pm, discover the rich history of this stunning historic house as a tour guide shows you around. You'll get to enjoy the storybook-themed rooms while learning about Newstead Abbey's fascinating past. Adults: £12 (includes parking).



Christmas at Wollaton Hall

Christmas in the Courtyard

Saturday 15 and Sunday 16
December 12–3pm

Join us for Christmas in the Courtyard. Gather to enjoy traditional carols, brass bands, mulled wine and mince pies. You can also pick up the perfect Christmas gift.

Feeling lucky? Have a go at one of the Christmas games. PLUS, for a minimum donation of £2, 11am–12.30pm and 2pm–3.30pm, you can treat your pooch too... with a visit to Santa Paws in his grotto! It's all for a great cause, with all proceeds going to Jerry Green Dog Rescue. **FREE**

Car parking charges apply to all activities and events.

SEARCH Nottingham Christmas TO FIND OUT MORE

Wollaton Hall and Deer Park Weekends in December

Gleish bells ring...

Every Saturday and Sunday in December
1pm and 3pm

Don your most festive attire and join a family Christmas tour to discover the Hall's hidden treasures during the most wonderful time of the year (£5 per person).

Then, after warming up in the Courtyard Café, between 11am and 3pm, meet Santa and listen to stories from the North Pole (£6 per child). Each child will receive a present from Santa.

Steampunkalia!

Saturday 8 and
Sunday 9 December
11am–4pm

Celebrate Christmas vintage-sci-fi-style at Steampunkalia!

Engines will be running all weekend in the Nottingham Industrial Museum courtyard and a splendid steampunk fair will be taking place inside the Hall.

What are we doing to help homeless people in Nottingham?

Nottingham is working hard to tackle the homelessness crisis, both by preventing people from becoming homeless in the first place and helping rough sleepers off the streets.

£5.5million will be spent by Nottingham City Council this year to tackle this issue. Here we tell you a little more about the work being done by us and our partners.



Rough Sleeping Initiative



Kim is the Rough Sleeping Initiative Coordinator for Nottingham City Council.

“ I’m Kim and it is my role to coordinate joint efforts help homeless people. This includes working alongside Community Protection, Framework, Police, Fire, The Red Cross and many other voluntary and faith organisations.

We are working to support rough sleepers to the help that they need and find permanent housing solutions. ”



Framework's Street Outreach Team

Framework's Street Outreach Team



Sam leads Framework's Street Outreach Team, which is funded by Nottingham City Council in the city.

“ I’m Sam and me and my team are out 365 days a year – usually before most people are awake. We speak to people on the streets and work to get them the help they need. ”

Emmanuel House

Denis runs Emmanuel House, which operates the Nottingham Winter Shelter.



“ The Winter Shelter opened in October and operates until April 2019, providing essential help for the city's rough sleepers. Last winter, the shelter provided 1879 nights protection from the winter weather for 111 guests. ”



Nottingham Winter Shelter

Make your pledge – what can YOU do to reduce homelessness in Nottingham?

Nottingham City Council and our crucial partners in tackling homelessness – DWP, the NHS, local prisons, local voluntary groups and charities including Framework and Emmanuel House – are committed to working together to make a real difference in the city.

Donate clothing or food to Emmanuel House Day Centre – just check their social media to see what's in demand, then place an order online to be delivered to Emmanuel House

Donate monthly to Framework or Emmanuel House

Hold a bake sale or raffle at work to raise money for Framework or Emmanuel House

How you can help

We rely on information reports from the public – tell us when you see someone sleeping rough by:

Calling FREE on 0800 066 5356

Texting SOT and a message to 80800

Or telling us via www.streetlink.org.uk

Local business?

You can help too! Could you donate leftover food to Emmanuel House or host a collection box?

Buy a ticket for Beat the Streets – all proceeds go to homelessness charities in Nottingham



Volunteer to help out in the Emmanuel House Winter Shelter, or in their charity shop on Goose Gate

Green Energy Award for Councillor Alan Clark



The Solar Power Portal Awards paid tribute to the late Alan Clark, our much missed councillor, for his work across the clean energy agenda for Nottingham City Council and across the UK, awarding him the Lifetime Achievement Award.

The awards also announced the introduction of a new category recognising public sector projects from next year, which will be named in his honour.

The award was in recognition for all that Alan achieved whilst serving as Nottingham City Council's first Portfolio Holder for Energy and Sustainability from 2011 to 2016. He took a leading role in making Nottingham the UK's most energy self-sufficient city and identified solar power as key to the city's sustainability. He also championed tackling fuel poverty and income generation to protect front line services as council priorities as well as meeting environmental responsibilities to reduce energy demand and carbon emissions.

Councillor Sally Longford introduced the award and spoke about his achievements and Councillor Eunice Campbell-Clark collected the award on his behalf. Both received a standing ovation from the audience.

City Council's work on renewable energy wins national award

Nottingham City Council's Energy Services have won The Association for Public Service Excellence (APSE) Award for Best Renewable Energy and Energy Efficiency Initiative.

The award was recognition for Council projects including:

- Solar systems on over 45 operational sites
- Operating one of the largest district heating networks in the UK which is powered by energy-from-waste
- 100s of energy efficiency projects such as LED lighting and upgrading heating systems
- Innovative technologies such as fuel cells and vehicle-to-grid

NOTTINGHAM FESTIVAL OF SCIENCE & CURIOSITY



CELEBRATING SCIENCE, TECHNOLOGY, ENGINEERING AND MATHS WITH INTERACTIVE, FUN AND FREE EVENTS ACROSS THE CITY!

13 - 20 FEBRUARY 2019

[@NottsFOSAC](https://twitter.com/NottsFOSAC)
www.nottsfosac.co.uk



NOTTINGHAM markets

LOCAL | VALUE | CHOICE

- BULWELL
- CLIFTON
- VICTORIA CENTRE
- BILBOROUGH
- CLINTON STREET
- ST ANN'S
- HYSON GREEN

[f/Nottmmarkets](https://www.facebook.com/Nottmmarkets) [@Nottmmarkets](https://twitter.com/Nottmmarkets)

www.nottinghamcity.gov.uk/markets



OUR TOP TAXI TIPS FOR SAFE TRAVEL AT CHRISTMAS



-  Never get into a private hire vehicle if you have not booked by phone, online or via an app. Private hire vehicles illegally touting for hire is called 'flying' - if you are involved in an accident, you will have trouble claiming for any damages or injuries
-  Don't tell the driver your name; ask what name is on the booking
-  All drivers licensed by Nottingham City Council are issued with a badge displaying their photo, licence number and expiry date which must be displayed either on the person or in the vehicle at all times - if you cannot see a badge do not get into the vehicle
-  After nights out, travel in a group with friends and check that the last person dropped off made it home safely

Had a problem in a Nottingham taxi?

We want to hear from you if you've been overcharged, experienced poor driving or service, or you experienced a private hire vehicle illegally plying for hire

taxi.licensing@nottinghamcity.gov.uk 0115 9156571

NEW YEAR, NEW YOU..?

Thinking about learning something new in 2019?

We have a range of courses to suit everyone.

- Part-time courses for adults
- Access courses
- **FREE** Maths and English courses (for people aged 19+)

**CHECK OUT OUR
RANGE OF COURSES
AND APPLY NOW.**

0115 9 100 100 nottinghamcollege.ac.uk



Let's Keep
Nottingham
MOVING

**Winter
is coming!**

Winter is coming and Nottingham City Council is ready to keep Nottingham moving and safe through any severe weather.

Gritting teams work October – April, ready to grit key roads as soon as the temperature falls below 0 degrees.

We grit 445km of Nottingham roads every wintry night – and our top priority is keeping roads safe for our emergency services and public transport.

We start by gritting the busiest roads, and the ones people use to get to schools, universities and hospitals.

Use grit from one of our 200 grit bins to grit the pavement on your street, or use ordinary table salt on steps and paths to clear ice.

Winter weather

When it's snowing in Nottingham – will my usual council services be running?

When snow and ice does hit the city, there may be some disruption to services due to access problems for our vehicles. Services that could be affected include bin collections, public transport, schools and Adult Social Care.

For the latest updates on these services, go online at:

nottinghamcity.gov.uk/snow

Please note this page is only live at times of adverse weather when normal services are disrupted.

Geared up to grit!

- ❄️ 3000 tons of grit
- ❄️ Seven 17 ton gritting lorries
- ❄️ 200+ grit bins in priority locations

Grit bin damaged or low on salt?

Go to www.nottinghamcity.gov.uk/gritbin and fill out the form.



Stay up to date with winter weather – get our daily gritting update by email at www.nottinghamcity.gov.uk/stayconnected or follow us on

 @GrittingNottm

 /Nottingham City Gritting

www.nottinghamcity.gov.uk/winter

Cut the cost of keeping warm this winter



Find out if you are eligible for energy bill discounts

Households on low incomes or in receipt of certain benefits may be eligible for energy bill discounts. Search www.gov.uk for advice on heating and housing benefits, Cold Weather Payments, Winter Fuel Payments and the Warm Home Discount Scheme.

You can talk to the following local organisations for help:

Fuel debt Get help and support with paying your fuel bills from your nearest advice centre. For details see www.advicenottingham.org.uk or call **Citizens Advice Nottingham** on **0300 330 5457**

Insulation, heating, energy switching & energy advice

Get support and advice on boiler and insulation grants to reduce your fuel bills and stay warm and healthy in your home from **NEP's Healthy Housing Service**. Receive free support in the event of an unplanned power cut by registering on the Priority Services Register. For details go to www.healthy-housing-service.com or call the team on **0115 985 3009**

Free energy saving products and smart meter sessions

For the over 60's, reduce your energy bills with a free home energy check which includes the fitting of energy saving products. Try a Smart Meter session in the comfort of your own home, to find out how a smart meter can help you save money on your gas and electric. Call **Age UK Notts** on **0115 859 9260** or for details visit www.ageuk.org.uk/notts

Cold rented accommodation Landlords must comply with latest domestic energy efficiency standards and housing regulations by law. Please contact the customer hub or **Safer Housing** on **0115 915 2020** or SaferHousing@nottinghamcity.gov.uk

www.nottinghamcity.gov.uk/warmhomes



Stay warm and well this winter

It's important in the colder winter months to look after yourself and others by staying warm and well.

Cold weather can be bad for health, especially for people aged 65 and older. As we get older, it takes longer to warm up which raises the risk of increased blood pressure, heart attacks and strokes. Here are some suggestions for how to stay healthy over the winter...

Keep warm

- Use a thermostat or room thermometer to make sure your main living room is heated to at least 18C (64F)
- Get heating, radiators and boilers serviced to reduce the risk of breakdown in cold weather
- Wear extra layers of clothing whether you are inside or outside
- Eat at least one hot meal every day and have plenty of warm drinks
- Keep moving and stay as active as possible

Get a flu jab

You're much more likely to catch the flu at this time of year. It's unpleasant for anyone but for certain groups, flu can be much more dangerous or even fatal. You can protect yourself with a free flu jab if you are:

- Aged over 65 and over
- Pregnant
- Aged two-to-four
- A carer
- Living in a residential or nursing home
- Living with a long term condition such as a heart problem, kidney or liver disease, respiratory disease, lowered immunity, diabetes, neurological condition or stroke

Contact your GP to get your free flu jab. For full details on who is eligible visit

www.nhs.uk/flu

Be a good neighbour

Be aware of vulnerable neighbours or friends during cold snaps, make sure they're warm enough, and have enough food or medicine if they are struggling to get out of the house.

A little can go a long way – checking in on elderly neighbours can really give them a boost. Sometimes it's a few minutes' company they need as much as picking something up from the shops.

It's good to talk...

Remember: for some, the festive season can be a very lonely time. It can be especially challenging if you suffer from a mental health issue like anxiety, stress or depression. If you're feeling low this festive season then Talking Therapies might be able to help by giving you someone to speak to and talk things through.

If you're over 18 and registered with a local GP, you can speak to your GP and, if appropriate, they will refer you to a talking therapy service. You can also contact them directly – to find out how, search Talking Therapies at www.nottinghamcity.nhs.uk

If you're in a crisis, you can contact the Samaritans on: 116123

Evening and weekend GP appointments now available

Patients registered at GP practices in the city can now access additional routine appointments

Contact your GP practice to book

Find out more at ncgpa.org.uk/gpplus

Sat & Sun 9am-1pm



Mon-Fri 4pm - 8pm

Think you need medical help right now?
Call 111

You can help us help you get the right medical attention urgently.

HELP US HELP YOU
KNOW WHAT TO DO



Say NO to Domestic Violence

Nottingham City Council supports the White Ribbon campaign to end male violence against women, once and for all.

The campaign calls on all men to take a stand against sexism and gender-based violence in all forms. It works with men and boys to challenge those male cultures that lead to harassment, abuse and violence. Volunteer ambassadors engage with other men and boys to call out such behaviour among their peers and promote a culture of equality and respect.

Pictured are male City Councillors who joined their female colleagues in wearing the white ribbon in support of the campaign at a recent council meeting.



If you or someone you know needs help, advice and support, contact Women's Aid 24/7 on 0808 8000340

Light up their Christmas with a Low Cost Loan

nottingham
CREDIT UNION



You're more than just a credit score, talk to us about how we can help...

0115 828 3121
www.nottinghamcu.co.uk

*Loans subject to status. Over 18 only for loans. 42.6% representative APR. £500 - 52 weeks - £11.50p/w - £97.02 total interest. Nottingham Credit Union Ltd is authorised by the Prudential Regulation Authority and Regulated by the Financial Conduct Authority and Prudential Regulation Authority - Registration no 213439



Avoid a debt hangover this Christmas...

Here are some tips to help you avoid a New Year debt hangover that lingers for longer than left-over turkey.

- Plan ahead. Make a list and set yourself a budget
- Set a limit of how much you will spend
- Consider "second hand". There may be bargains in your local charity shop or online. Children can soon grow out of toys/gifts so why spend top dollar!
- Use supermarket vouchers or reward points to reduce the cost of the big Christmas shop
- Be careful not to buy too much food that will end up being thrown away.

Ideally only spend if you have the cash to pay but if you need to borrow money this Christmas...

- Make sure you can afford to repay loans in the next 10 months or so. You don't want to go into Christmas 2019 with debt round your neck from this year
- Borrowing money on your credit card can seem easy – but if you are only making minimum repayments it can take you many years to repay
- Make sure you understand how much in total you will repay and make sure you can afford the repayments – there can be a big difference in how much you pay back.

If you buy an iPad costing £368.31 from Brighthouse, you can pay £6.50 per week which sounds like a great deal. However you would be making payments for 104 weeks and would pay back £676 in total. (source: www.brighthouse.co.uk)

If you had a loan from your local Credit Union (a Credit Union is a community owned bank, run on a not for profit basis) and paid back at £6.50 per week, you would repay the loan in 73 weeks and would save £206!!

Borrowing £500 from the Provident and repaying over 52 weeks would cost £936. A similar loan with the Nottingham Credit Union would save you £339!! (source: www.providentpersonalcredit.com)

If you are not already member of Nottingham Credit Union you can apply at www.nottinghamcu.co.uk or visit the branch on Maid Marian Way.

Where to get local help and advice...

Advice Nottingham www.advicenottingham.org.uk

City Council Welfare Rights Service 0115 915 1355 www.nottinghamcity.gov.uk/welfarerights

Citizens' Advice Bureau 0300 330 5457 www.citizensadvicenottingham.org.uk

St Ann's Debt Advice Service 0115 950 6867 www.stannsadvicet.org.uk



Keep your career moving... Join HomeServe

Leading home assistance company HomeServe boasts more than 3,100 employees across its sites in Walsall, Preston, Banbury, London and Nottingham, as well as a team of dedicated and experienced Engineers across the UK servicing around 2.2 million Customers.

And now it is strengthening its ranks by calling for applicants for a range of roles within the company. In particular, Customer Service Representatives in its award-winning contact centres, Engineers across a range of Frontline specialisms, as well as key office roles in Finance, IT, Marketing and HR.

"We're celebrating 2018 – our 25th year in business – with a major new recruitment drive," said Elaine Barrass, who heads up HomeServe's Recruitment Team.

"We have an incredible group of People who are passionate about supporting our Customers every single day, so we're keen to speak to candidates who share that same spirit and commitment.

"Whether you're coming in as an Engineer Apprentice or an Executive, we want you to share the same common values – our values – centred around making the very best of yourself, and by playing an active role in supporting the Customers we are proud to serve. And we'll certainly give you the tools, time and resources to achieve it."

HomeServe's award-winning Learning and Development Team is on-hand to help and support everyone joining the company to achieve their career aspirations.

If you want to find out more about the range of roles available during 2018, then please visit **HomeServe's Careers Hub** at homeserve.com/uk/careers-hub



Follow us on:



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HomeServe

Age 16 to 29 and want to get into work or training?



We can give you access to:

- Regular meetings with a dedicated support worker
- Action planning to help you move towards employment or education
- Support with updating your CV
- Help to find suitable job vacancies
- Help to complete job applications and prepare for interviews

Since April 2016, the Nottingham Works programme has supported over 1900 people into education, employment or training and has had a positive impact on the lives of over 3750 Nottingham city residents.

Funding has now been extended for another five years so we can help you too!

Call us today on 0115 876 4508

The Nottingham Works programme is part-financed by Nottingham City Council and the European Union through the European Social Fund (ESF) and the Youth Employment Initiative (YEI).



Conrad's story

"When I came to The Bridges Community Trust, I hadn't worked for a couple of years after an accident at work and was desperate to get back into employment. They gave me one-to-one advice and guidance on how to look for work, write a CV and apply for jobs which left me feeling much more confident and able to achieve my goal of starting my own business.

With the support and guidance of Nottingham Works and The Bridges Community Trust I've now begun trading in the local area as a landscaper."

Changes to your Christmas and New Year bin collections

Because of the public holidays, some green and recycling bin collection days will change. Please check the table below. Please remember to have your bin out for collection by 7am and be aware that severe weather may affect our collections.

Usual collection day	Revised collection day
Monday 24 December 2018	Saturday 22 December 2018
Tuesday 25 December 2018	Monday 24 December 2018
Wednesday 26 December 2018	Thursday 27 December 2018
Thursday 27 December 2018	Friday 28 December 2018
Friday 28 December 2018	Saturday 29 December 2018
Monday 31 December 2018	NORMAL
Tuesday 1 January 2019	Wednesday 2 January 2019
Wednesday 2 January 2019	Thursday 3 January 2019
Thursday 3 January 2019	Friday 4 January 2019
Friday 4 January 2019	Saturday 5 January 2019

Don't forget, you can recycle your real Christmas tree*. There will be a collection service, from **7 January to 18 January 2019 ONLY**. Please book early to avoid any disappointment.

To book your collection please visit www.nottinghamcity.gov.uk/xmastree or call **0115 915 2000**. *All decorations must be removed



Council services over Christmas and New Year

Leisure Centres

Christmas Eve & New Year's Eve All leisure centres are closed apart from Harvey Hadden Sports Village and Nottingham Tennis Centre which are open from 8am – 4pm.

Christmas Day, Boxing Day & New Year's Day All leisure centres are closed.

December 27 & 28 Harvey Hadden Sports Village and Nottingham Tennis Centre open as normal. All other centres open 8am – 4pm.

December 29 & 30 Harvey Hadden Sports Village and Nottingham Tennis Centre open as normal. All other leisure centres open 8am – 4pm. The Customer Service team on 0115 876 1600 will be available from 9am – 1pm.

Libraries

Please visit www.nottinghamcity.gov.uk/libraries for opening times or check with your local library.

Heritage sites, museums & galleries

Christmas Eve Newstead Grounds & Café: open 11am- 3pm; Wollaton Park: open 8am - 4pm as normal & Café 10am-4pm; Newstead House, Wollaton Hall, Industrial Museum, Green's Mill: closed

Christmas Day All sites are closed except Wollaton Park: open until 4:30pm

Boxing Day Newstead Grounds & Café: open 11am - 3pm; Wollaton Park: open until 4:30pm & Café 11am-3pm; Newstead House, Wollaton Hall, Industrial Museum, Green's Mill: closed

New Year's Day Newstead House: closed; Newstead Grounds & Café: open 11am – 3pm as normal; Wollaton Hall: closed; Wollaton Park: Park and Café open 11am – 3pm; Industrial Museum and Green's Mill: closed



www.visit-nottinghamshire.co.uk/things-to-do/get-active/walking

Parks

Christmas Eve/New Year's Eve

Wollaton Park: open till 4:30pm (toilets open 9am-4pm; café open 11am-3pm);

Woodthorpe Grange: open till 4:30pm;

Arboretum: open till 4:30pm; Victoria Park: open till 4pm;

Colwick Park: open till 3:30pm

Christmas Day

Wollaton Park: open till 4:30pm (toilets open 9am-4pm); Woodthorpe Grange: open till 3pm; Arboretum: open till 3pm; Victoria Park: open till 3pm; Colwick Park: closed

Boxing Day/New Year's Day

Wollaton Park: open till 4:30pm (toilets open 9am-4pm; café open 11am-3pm);

Woodthorpe Grange: open till 4pm;

Arboretum: open till 4pm; Victoria Park: open till 4pm; Colwick Park: open till 4pm

Woodthorpe plant shop

Saturday 22 December – 10am – 4pm

Sunday 23 Dec 10am – 2pm

Closed from Monday 24 December until 7 January 2019

City Council offices

Council offices will be closed on Christmas Day, Boxing Day and New Year's Day.

Cemetery and Cremation service

Cemeteries will be open at the following times on Christmas Eve, Christmas Day, Boxing Day, New Year's Eve and New Year's Day: Northern and Southern (Wilford Hill) Cemeteries: 9am to 4pm; Highwood Cemetery: 9am – 3:30pm; Basford and Rock Cemeteries: 10am – 3pm

The main Cemeteries office will be open from 9am to 3pm on Christmas Eve and New Year's Eve but closed on Christmas Day, Boxing Day and New Year's Day.

Please note, books of remembrance will be closed half an hour before the closing of cemetery gates. General Cemetery will be open during daylight hours throughout the Christmas and New Year period.



Save time, go online!

You can request a service or report a problem anytime, anywhere – it only takes a couple of minutes so save yourself time and go online!

Report a problem:

- Missed bin collections
- Noise complaints
- Pot holes and road defects
- Fly-tipping
- Litter, graffiti and dog fouling
- and many more

Request a service:

- Bulky waste collections
- Book a skip – save 5% online
- Pest control treatments
- Manage Council Tax
- Copy of birth and other certificates
- Sign up for email reminders of when and which bin to put out

Visit www.nottinghamcity.gov.uk from your laptop, tablet or mobile phone and click on My Account to access our 24/7 online services



Sign up for Bin Collection email reminders

If you struggle to remember which bin needs putting out every week, help is at hand!

Just visit www.nottinghamcity.gov.uk/binreminders and enter your postcode and follow the on-screen instructions. We'll then send you an email the evening before to remind you and also let you know which bin needs putting out. You can unsubscribe at any time.

To comment, compliment or complain:

“Have Your Say...”



Go online: www.nottinghamcity.gov.uk/hys



Textphone or minicom: 18001, then 0115 915 5555



Phone us on: 0115 915 5555



Visit us: at any Council reception point or office



Write to: Have Your Say, Nottingham City Council, Loxley House, Station Street, Nottingham NG2 3NG

Receiving your Arrow

You can sign up to receive the Arrow by email instead of by post – and subscribe to more e-alerts – via www.nottinghamcity.gov.uk/stayconnected

If you'd like to stop receiving the Arrow by post and don't want it by email, you can let us know by sending your postal address using the contact details below and we'll remove it from our database.



Nottingham Arrow

Communications and Marketing
Nottingham City Council
Loxley House, Station Street,
Nottingham NG2 3NG

Arrow enquiries: 0115 876 3308
General Council enquiries: 0115 876 5555
email: communications@nottinghamcity.gov.uk
visit: nottinghamcity.gov.uk/arrow



Complete our arrow survey and you could win a £50 intu shopping voucher

We're keen to get your views about the Arrow magazine and the local My Neighbourhood newsletter sent out with it.

To be in with a chance of winning a £50 voucher to spend at one of intu's shopping centres – including intu Victoria Centre and intu Broadmarsh – all you have to do is answer the following questions.

Closing date is 4 January, 2019.

About the Arrow

The Arrow is delivered to your home, four times a year.

Do you like having the Arrow posted directly to you? Yes No

Do you find the format attractive and easy to read? Yes No

Does the Arrow tell you what you need to know about the services the Council provides? Yes No

Do you feel the Arrow gives you a clear idea of what the Council's priorities are? Yes No

Have you ever read the Arrow online? Yes No

About the 'My Neighbourhood' newsletters

My Neighbourhood newsletters are published twice a year and are now delivered in the same pack as your Arrow.

Do you regularly read the Neighbourhood Newsletter? Yes No

Is it useful to receive news about the local area where you live? Yes No

What other information would you like to see in the Neighbourhood News?

About you Please tell us your postcode:

Are you: Male Female Prefer not to say

What was your age on your last birthday

Do you consider yourself to be disabled? Yes No

What is your sexual orientation?

Heterosexual Homosexual Prefer not to say

How would you describe your ethnicity?

White Mixed / Multiple ethnic groups Asian / Asian British

Black / African / Caribbean / Black British Other ethnic group

Prefer not to say Prefer to self-describe

Important

If you would like to be entered into the free prize draw to win a £50 intu voucher, please confirm by ticking this box and providing your name and contact details below.

Name

Address

Phone number

Email

Your reply is confidential and we will only use it to improve the content of the Arrow and Neighbourhood News.

The quickest and easiest way to complete the survey is at www.nottinghamcity.gov.uk/arrowsurvey but you can fill in and return this page in an envelope to the address below (no stamp required):

Freepost Plus RSKR-JYGH-YYAK
Communications and Marketing
Arrow Survey 2018
Nottingham City Council
Loxley House, Station Street
NOTTINGHAM
NG2 3NG

The information you have provided will be used in accordance with the General Data Protection Regulations 2018 (GDPR). The information will be used to gain an understanding of which services our citizens value.

Switch to Robin Hood Energy and together we can fight fuel poverty!

Join us on our journey

We're the UK's first not-for-profit, publicly owned energy company

We're not here to make a profit – any surplus we make is reinvested back into our customers and the local community

Our tariffs are competitively priced and our electricity is 100% green*

Help us continue to fight fuel poverty by switching today:

Visit: RobinHoodenergy.co.uk/quote
or text **Quote** to **80011** and
we'll give you a call back

RobinHoodenergy
A not for profit company

* Robin Hood Energy's electricity is certified as being sourced from UK based wind and solar generators. We actively look for opportunities to support new schemes but some of our energy will be provided from existing UK based projects

