

Nottingham  

# arrow

**City gets geared up for cycling!**

-  **The Milk Race returns**
-  **New cycle routes**

*Plus big transport projects near completion*



**Nottingham**  
City Council

Welcome to the latest issue of the Arrow, the City Council's magazine for residents.



“To celebrate the return of the famous Milk Race to the city's streets in May and the Cycle Live event in June, we've included a special feature on cycling in this edition of the Arrow. So whether you cycle to work, for fitness or just for fun, check out the next few pages for information on new cycle routes, Citycard cycles and a ten point plan for cycle proofing Nottingham.”

The Milk Race kicks off a major Summer of Sport for Nottingham which will see Trent Bridge host the England v India test match; the Nottingham Festival of Tennis at the Tennis Centre; the Outlaw Triathlon at the National Water Sports Centre and the Archery GB National Series Final at Wollaton Hall. You'll find information on all these events and more on page 19.”

**Councillor Jon Collins**  
Nottingham City Council Leader



Councillor Jon Collins is the Leader of Nottingham City Council. He can be contacted by writing to Loxley House, Station Street, Nottingham NG2 3NG; by telephone on 876 4256 or email [jon.collins@nottinghamcity.gov.uk](mailto:jon.collins@nottinghamcity.gov.uk)



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Write to: Have Your Say,  
Nottingham City Council, Loxley House,  
Station Street, Nottingham NG2 3NG



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We'll then send you an email with a web link to the next issue when it's published and arrange for you to stop receiving it by post.



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## New kit speeds up road repairs

A new highway repair machine is making repairs to Nottingham's roads faster and more efficient

Known as a Multihog, the new vehicle can prepare patches for filling much faster than traditional methods of repair and is also more accurate, leaving a much neater finish and resulting in improved road repairs.

The machine - which looks like a small tractor with attachments - removes the surface around pot holes or on an uneven road that needs repairing. The excavated area can then be reinstated. The new approach removes the need for hand power tools, reducing manual handling and exposure to

hand-arm vibration. This makes the job safer and also reduces the amount of waste material produced from everyday maintenance activities.

When the Multihog is not being used to repair road surfaces it can be used for a number of different tasks, simply by using one of the vehicles different attachments. The snow ploughing and gritting attachments will be used to help keep narrow roads and pedestrianised areas - normally outside of the reach of our conventional gritting vehicles - clear of ice in the winter months.

The Highway Services team regularly monitor and review road surfaces, keeping a record of required repairs. Members of the public can report any faults on the road online at [www.nottinghamcity.gov.uk/highways](http://www.nottinghamcity.gov.uk/highways) or by phoning the Neighbourhood Services call centre on 0115 915 2000.

## Nottingham gears up for the Milk Race!

The legendary Milk Race returns on 24 and 25 May with a weekend packed full of cycling plus fun for the whole family.

After a triumphant return in 2013, this year the event will span two days, with a festival of cycling on Saturday 24 May and the main event the following day. Come along to see elite cyclists in action, and enjoy music and entertainment in the Old Market Square. Three public rides are also open to cyclists of all ages and abilities - register your place now!



For full details of the event including how to register for the public races, visit: [www.nottinghamcity.gov.uk/themilkrace](http://www.nottinghamcity.gov.uk/themilkrace)



Get set for a summer of cycling!  
See pages 4 and 5



# Nottingham – a cycling city!

Let the Milk Race's return to Nottingham on 25 May and the Cycle Live event in June inspire you to get on your bike and enjoy what the city has to offer two-wheeled travellers.

With investment in developing cycle routes and help for people of all ages to develop cycling skills, Nottingham is a city getting geared up for cycling – whether it be a ride through one of Nottingham's many parks, cycling to work or just generally enjoying cycling as a fitness activity along routes such as the Big Track.

The number of cyclists in Nottingham is increasing, with more and more journeys taking place on bikes, and the Council wants to encourage even more people to take up it up.

Nottingham City Council aims to make the city an increasingly well connected and cycle friendly place in which to live and work.

When substituting for travel by car cycling reduces carbon emissions, promotes cleaner air, reduces noise levels and promotes better health.

It is not just for the enthusiasts and specialists – it's about people of all ages and from all social backgrounds getting involved in what is a cheap and healthy leisure activity and way of getting around the city.



## Citycard Cycles

This scheme provides cycle hubs and a range of other cycle services.

These include secure cycle parking and an electronic cycle hire service, where bikes can be hired from half an hour up to a full year.

If you haven't signed up yet find out more at [www.nottinghamcity.gov.uk/citycard](http://www.nottinghamcity.gov.uk/citycard)



## 21/22 June

The Cycle Live event, taking place during Bike Week (14 – 22 June) includes a variety of events for all to take part in.



The Nottingham Grand Prix is a range of races for complete beginners right up to elite pros.

There'll also be a Big Wheel Cycle Arena plus Nottingham city wide cycle rides of varying lengths for families, children and beginners to take part in and the CP Sports Great Notts Bike ride, which is a premier mass bike ride.

For more information about this event please visit [www.cyclelivenottingham.co.uk](http://www.cyclelivenottingham.co.uk)

## New cycle routes

There are plans for a cycling and walking route along the length of the River Leen, funded by the Department for Transport and Sustrans, with a major section due for completion in mid May.

This extended cycle route links residents to workplaces and to the Wilkinson Street park and ride site, providing cycle parking facilities, access to green space and opening up an off road route which was previously inaccessible.



## FREE guided cycle rides

There are also some great bike rides held throughout the year.

Explore Nottingham organise free guided cycle rides around Nottinghamshire – discover your local area, meet new people and do something healthy!

There are rides to suit everyone and there's no need to book, simply turn up with your bike and helmet. Each ride has an experienced leader to guide the route and make sure nobody is left behind. All rides are circular and most include a refreshments break at a local café or pub. Routes explore stunning countryside, historical sites and hidden gems.



Discover more rides at [www.thebigwheel.org.uk/ExploreNotts](http://www.thebigwheel.org.uk/ExploreNotts)

Follow us on  /ExploreNotts



This project/activity is being delivered as part of the Nottingham Urban Area's successful Local Sustainable Transport Fund programme helping to establish Nottingham as an exemplar for integrated sustainable transport. For further details visit [www.nottinghamcity.gov.uk/istfprojects](http://www.nottinghamcity.gov.uk/istfprojects)

For more information about cycling facilities, rides and routes available please visit [www.nottinghamcity.gov.uk/cycling](http://www.nottinghamcity.gov.uk/cycling)

# The Wheel Deal

A 10 point plan of how we and our partners will **Cycle Proof Nottingham:**

- 1 We will deliver – north, south, east and west – continuous, branded, commuter cycle corridors, separated from traffic.
- 2 We will provide cross City Centre cycle routes which are legible and clearly branded.
- 3 We will maintain, upgrade and repair, to ensure the existing and new cycle facilities remain of a high standard. If you notify us of a defect we will let you know what we plan to do about it within five days.
- 4 Most residential areas will be 20mph by the end of 2015. We will improve the signing of cycle routes through these areas, to create a network of quiet routes to destinations that link with the new cycle corridors.
- 5 We will continue to expand the Citycard cycle hire scheme and provide twenty secure cycle parking Hubs by the end of 2015.
- 6 We will design all our traffic schemes with cyclists in mind.
- 7 We want to continue to attract top cycling events to the City including The Milk Race, Tour of Britain and Cycle Live.
- 8 We will create opportunities for everyone to cycle. We will open the Embankment for cycle club activities, build a closed road cycle circuit at Harvey Hadden and further develop the Leen and Big Track as recreational cycle routes.
- 9 We will work within schools to ensure all pupils are offered cycle training.
- 10 We will work with local communities to promote cycling as a healthy and safe activity for everyday short journeys that will support local shops and services.

# BUILDING A BETTER NOTTINGHAM

## Big transport projects near completion

Work on a number of transport projects in Nottingham will reach completion over the coming months.

### Transformed Train Station reopens

Nottingham Station has undergone a £50m transformation to create a stunning new gateway to the city.

The main station buildings have now reopened and the fully integrated transport hub will soon follow with the opening of the new southern concourse in the coming weeks. The Station is the first of two major transport projects to be delivered through funding from the city's Workplace Parking Levy (WPL) and forms part of a programme of major transport infrastructure improvements which is seeing over £750m invested in road, tram and rail projects across greater Nottingham.

Local firms and people have benefited from construction contracts and work on the station redevelopment, with more than £8m in contracts being let to local firms.

### Tram extension making tracks

Work on the £570m extension of the tram network is progressing well.

In the coming weeks and months work will be taking place to hang overhead power wires, so that trams can be tested on the new lines in the lead-up to the expanded tram network to Clifton and Chilwell.



### Major road improvements continue

On the Ring Road, the first stage of works on the Nottingham Ring Road Improvement Scheme to upgrade the Aspley Lane / Western Boulevard junction has been completed, and works will start soon to improve Hucknall Road roundabout by the City Hospital.

Improvements are also being made to transport access in the Creative Quarter area to help support economic growth and Trinity Square is being refurbished to provide an attractive, flexible, multi-use space.

Because of the inevitable disruption caused by the investment in transport, the Council is working hard with partners to plan for 2015 to try to ensure there is a decent period of time without the current level of roadworks so that everyone can enjoy the new station and trams with our roads feeling less congested.

### Join the Car Club!

Nottingham City Council will be launching a new citywide car club scheme this spring in collaboration with City Car Club, offering a cost effective alternative to car ownership to both individuals and businesses.

This scheme supports the City Council's plans to provide sustainable transport options for local residents and businesses and aims to offer vehicles in easily accessible locations for people within the city to make short trips.

Initially there will be eight vehicles available for hire 24 hours a day seven days a week by anyone who registers as a Car Club member. Cars will be located close to transport links, business and residential hubs across the city.

Costs will be based on the amount of time the car has been used and how many miles it has done. Costs cover fuel, maintenance, tax and insurance. Car clubs have been successful in other cities and towns across the country helping to improve access to services and opportunities for people without their own car, as well as helping local people and businesses save money.

You can register now at: [www.citycarclub.co.uk/locations/nottingham-car-hire](http://www.citycarclub.co.uk/locations/nottingham-car-hire)

Hurry! If you are one of the first 100 local residents to sign up you will be given 50% off your annual membership.

Operated by City Car Club in partnership with the Big Wheel, the scheme is supported by the Local Transport Sustainable Fund and Workplace Parking Levy, with vehicles on the streets from this month.

### Key transport improvements milestones coming up over the next few months:

April 2014  
Front of Nottingham Station reopen

June 2014  
Southern Concourse connection to Nottingham Station completed

July 2014  
Trinity Square reopens

Summer 2014  
Ring Road – main work at Hucknall Rd junction to coincide with summer holidays

End of Summer 2014  
Main construction phase of tram works complete

# Fostering...



## ...the most challenging job is often the most rewarding

Fostering can be a challenging role. But our foster carers will tell you it is one of the most rewarding jobs you'll ever do.

It involves working with vulnerable children who depend on you. You can make a difference and improve their lives. We need more dedicated, passionate people who can offer a secure, stable and loving home, especially to sibling groups, teenagers and children with additional needs.

**Tax free allowances plus a professional fee of up to £165 per week**

**Ongoing support and training**

**Expenses paid**

**Did you know...?**  
Fostering is not always a full time commitment and there are a range of roles – depending on the needs of the child – which may suit you.

**Drop by and meet the team!**

**16-17 May**

Tunisian Souk Market,  
Old Market Square,  
9.30-3.30

**24 -25 May**

Milk Race,  
Old Market Square,  
9.30-3.30

**Here's what our foster carers say...**

### ...on keeping siblings together:

"It's a must! Coming from a large family background and looking after other family members has taught me the importance of keeping siblings together."

"If they were still at home they would be together. It's sad that they've had to leave their home so why should they be split up?"

### ...on caring for older children:

"You need patience and resilience and you have to listen and give support, especially for teenagers. You have to be kind hearted and generous spirited. Having a good family network and support is important."

"I act as a mentor by teaching young women the value of the relationships they have and challenging any negative relationships, often with young women it's about defining themselves beyond the relationships they have with young men."

### ...on looking after children with complex issues:

"When you take a child centred approach you see beyond any challenges they present and work with the team around the child to make a positive difference to their lives."



## Work starts on new Wollaton Park play area

**A brand new play area is under construction at Wollaton Park and due to be completed in time for the summer holidays.**

Located next to the pavilion opposite the car park, the new play area will include climbing frames, a five metre long slide, swings, a large roundabout, zip wire, see-saw and natural play objects including earth mounds, logs and tree stumps.

The project has the backing of local residents, councillors and the Friends of Wollaton Park with chosen design voted for by 1,400 people.

The existing play area will remain open until the new one is completed.

## Love Highfields Park?

**Highfields Park on University Boulevard is enjoyed by thousands of people every year.**

We are committed to restoring the park to its former glory and we need your help in our bid for £4.2 million from the Heritage Lottery Fund.

You can show your support by completing a short survey which will tell us what you like about the park and what activities you'd like us to provide or signing our petition before 2 June 2014 at [www.nottinghamcity.gov.uk/HighfieldsPark](http://www.nottinghamcity.gov.uk/HighfieldsPark)

We will know whether we have been successful in November 2014.



## Kids love books!

**National Bookstart Week 2014 takes place from 9 - 15 June aiming to encourage families to share books together every day as part of a bedtime routine.**

With research showing the benefits of reading to children regularly, there's no better time to join in the celebrations. The theme for the week this year is 'My Hero' and there will be special events at every city library including bedtime themed Totstimes with children encouraged to dress in their pyjamas!



Find out more at the Facebook page: [NottinghamLibraryandInformationServices](https://www.facebook.com/NottinghamLibraryandInformationServices) or visit [www.nottinghamcity.gov.uk/libraries](http://www.nottinghamcity.gov.uk/libraries)

# Whatever your dream, we'll help make it come true

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- Estate Agency
- Savings
- Financial Planning

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Building Society & Estate Agency

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 Or visit [thenottingham.com](http://thenottingham.com)

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## Make your mark on European election day – 22 May 2014

**The European Elections take place on Thursday 22 May. It's your chance to have your say on who represents you in the European Parliament.**

Everyone who is registered to vote should have received a card giving details of the polling station where they can cast their vote. You don't need to bring this on the day but it helps if you do. If you've not received one, then please call Electoral Services on 0115 876 4111 to find out where your polling station is – it may not be the same one as the last time you voted.

Polling stations are open from 7am to 10pm on the 22 May. When you arrive, you'll be asked to confirm your name and address, and be given your ballot paper. To make your choice, simply place an 'X' next to the name of the party or individual candidate you want to vote for. If you have any questions or you need assistance, there will be staff available to help you.

If you vote by post, please make sure you return your postal vote as quickly as possible.

For more information on voting and the European Elections, visit the City Council's website [www.nottinghamcity.gov.uk/elections](http://www.nottinghamcity.gov.uk/elections) or the Electoral Commission's website [www.aboutmyvote.co.uk](http://www.aboutmyvote.co.uk)

## The way you register to vote is changing...

**In the next edition of the Arrow look out for details of important changes to the way you register to vote.**

The Government is implementing an individual registration process later this year and we'll be explaining why the changes are being made, when they will happen and how they may affect you.

If you are already on the electoral register and if your details (name and address) can be confirmed as completely accurate, then the changeover to the new registration system will have little or no effect on you. However some existing electors may need to complete an individual application form.

In future residents will still be required to complete and return household enquiry forms each year. The difference will be that new people added to the form will then be required to register individually.

After the changeover in June the Council will be writing to every elector individually during July/August to explain how the new registration process affects them and what to do next.



## BUILDING A BETTER NOTTINGHAM



# First phase of council house building programme completed

The first phase of the Council's landmark programme with Nottingham City Homes (NCH) to build almost 400 new council homes across the city has been completed.

Notts construction company, Robert Woodhead Ltd, has built 26 homes on four separate sites in Bestwood, Top Valley, Aspley and Sneinton, turning derelict garage sites into modern, efficient, sustainable homes. A local company themselves, the firm made sure at least 80% of labour came from within a 20 mile radius of Nottingham and 100% of materials were sourced from city suppliers.

The Henning Gardens site in Top Valley has won a Considerate Constructors Award, with all four sites receiving above average scores. The Considerate Constructors Scheme (CCS) is a national initiative which monitors its members against a strict set of standards designed to encourage best practice beyond the statutory requirements of any building site.



## Work underway at Robin Hood Chase

Building work to create new homes and shops at Robin Hood Chase in St Ann's is now also underway.

Developers Willmott Dixon are building 45 sheltered accommodation apartments, three retail units – including a new supermarket – and a public square on the Robin Hood Chase site.

The site is being redeveloped following the creation of the St Ann's Valley Joint Service Centre alongside this site, which opened in 2012.

The former St Ann's Health Centre, shops and maisonettes on the site have been demolished to make way for the new development, as well as the Locksley House building behind the Chase.



# Transforming Nottingham's skyline

Work is also progressing on the two biggest projects in the new council homes programme.



Work is well underway to build 52 new family homes in Radford. Spread across two sites, the land previously housed high rise blocks of flats. These have now been demolished and construction work has begun on the new homes, which will be completed by the end of the year.

The first new homes are also on their way in Lenton – where demolition of five tower blocks began in summer 2013 to make way for 142 new council homes. The first 54 homes to be built in Lenton form part of the brand new Independent Living complex for older residents, replacing the existing highrise scheme at Newgate Court.

The building will be completed before Newgate Court faces demolition to allow those existing residents who would like to move to the new building to have an easy transition.

The new scheme will be named Palmer Court after former local resident and conservationist, Ena May Palmer. The science teacher, who founded the Lenton History Society and was named Citizen of Honour by the City Council in 1994 for her environmental work, died in 1998 at the age of 92.

# Tackling Rogue Landlords

The City Council is using Government funding to tackle Rogue Landlords as part of its commitment to improving the private rented sector and ensuring all tenants have the right to a decent and safe home.

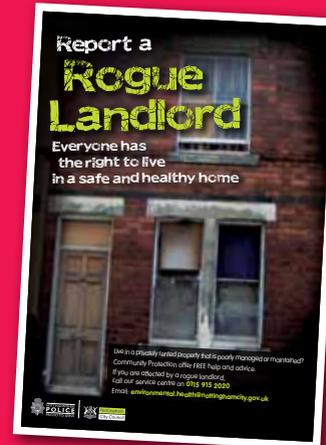
Rogue landlords provide accommodation which is unsafe, poorly maintained or overcrowded. Often tenants are not aware of their rights or are afraid of complaining, which allows the situation to continue, resulting in problems for the wider community such as refuse, noise and antisocial behaviour.

## Issues tenants may face include:

- Dangerous electrics
- Problems with gas appliances within the property
- Lack of heating and/or hot water
- Problems with fire safety within the property
- Overcrowding
- Damp and mould (not caused by tenants)
- Leaks from outside or appliances using water
- Issues with structural safety
- Landlords entering the premises without providing adequate notice
- Landlords throwing tenants out without providing the appropriate notice (if this happens the Police can respond)

The Community Protection Service's Environmental Health team can help resolve these issues by providing advice, support and training to landlords and tenants. Where necessary, we will take enforcement action such as getting repairs made to the property or prosecuting the landlord.

**To report a Rogue Landlord call 0115 915 2020 or email [environmental.health@nottinghamcity.gov.uk](mailto:environmental.health@nottinghamcity.gov.uk)**



# Borrow from us and save £00s!

Hotpoint Aqualtis 11kg



You could save **£1109** by buying a washer from a High Street store and borrowing from us, rather than going to a Pay Weekly store.

Apply now for a **Small Loan** at [www.nottinghamcu.co.uk](http://www.nottinghamcu.co.uk) or ring us on **0115 828 3121**

Prices as advertised online on 10.3.14 on a Pay Weekly store website, and a High Street store website.



Nottingham City Council

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# New Facebook pages for where you live!

We've recently launched a series of My Neighbourhood Facebook pages which will provide you with regular updates on what's happening in your local area.

Our citywide My Nottingham Facebook page has proved really popular with over 6,000 likes. The 24 new My Neighbourhood pages will enable us to provide more localised information targeted at specific areas.

As the pages develop they will feature a range of news about your area including community events and activities, libraries and leisure information, improvements to your neighbourhood and issues that affect you. We're encouraging local people, community groups and partner organisations to post updates to our wall or feed any local area news to our Neighbourhood Teams.

Find out more about the Teams and their work to improve neighbourhoods by visiting [www.nottinghamcity.gov.uk/neighbourhoodteams](http://www.nottinghamcity.gov.uk/neighbourhoodteams)



Check out the list below to find the Facebook page for where you live:

- My Arboretum
- My Aspley
- My Bestwood
- My Bulwell
- My Basford
- My Bilborough
- My Central Nottingham
- My Clifton
- My Dales  
(for the residents of Sneinton, Bakersfield and Colwick)
- My Dunkirk and Lenton
- My Forest Fields
- My Hyson Green
- My Leen Valley
- My Mapperley
- My Meadows
- My New Basford
- My Radford
- Sherwood Nottingham
- My Sherwood Rise
- My Silverdale
- My St Ann's
- My Wilford
- My Wollaton East and Lenton Abbey
- My Wollaton West



**@MyNottingham**

The City Council recently celebrated its 5th year and 20,000th follower on Twitter!





# You said, **we did!**

We really value your feedback and receive lots of great suggestions from citizens every year which help us to improve our services. Here are just a few...

## You said...

...overgrown hedges and other obstacles on footpaths in Bulwell Forest were a potential problem for citizens who are visually impaired.

## We did...

We've started regular walkabouts with a My Sight Nottinghamshire representative so these problems can be identified and addressed.

## You said...

...there were problems with large vehicles using residential roads in Bulwell.

## We did...

We've carried out a traffic survey and have erected road signs to let drivers know which roads are unsuitable for heavy goods vehicles.

## You said...

...via tenants and resident group meetings, Local Area Groups and One Stop Shops, that there were incidents of anti-social behaviour in certain areas.

## We did...

We've used this feedback to locate CCTV cameras so we could obtain evidence of these incidents and then deal with it.

## Survey shows most are satisfied with Council services

Almost three quarters of local people are satisfied with the way the City Council runs things, according to the latest Citizens Survey.



Satisfaction levels are up six per cent on the previous year, from 66% to 72%, while 88% are satisfied with their local area as a place to live, up from 84%. Just over two thousand Nottingham citizens took part in the survey in November and December last year. **Other key findings include:**

- 57%** More than half believe the council provides value for money services
- 74%** and 80% of people were satisfied with the cleanliness of their local area and the City Centre respectively
- 78%** felt well informed about Council service, up 7% on last year
- 87%** found Council information easy to understand, up 4%

However, health indicators appear to show no change in levels of obesity or alcohol-related health risks - although the number of smokers has fallen by 3% to 28% meaning the 20% target for 2020 remains achievable.

The full Citizens Survey report can be viewed online at [www.nottinghaminsight.org.uk/insight/library/citizens-survey.aspx](http://www.nottinghaminsight.org.uk/insight/library/citizens-survey.aspx)

# Making information easier to understand

We want to provide services which are flexible, easy to access and designed to meet your needs.

Our recent 'mystery shopping' exercise using community volunteers told us that that our information needed to be easier to understand and that we need to do more when dealing with diverse needs.

In response, we've launched an Accessible Information Policy providing guidance and customer care training for our staff to follow. This will mean we're better able deal with varied language and alternative format requests when you call, email or come to see us.

It also means that that any printed material, letter or email you receive will be easier to read and understand and you will know exactly why we are contacting you and what you need to do.

**It's always good to know how well we're doing and where we need to do more. Your feedback helps us improve our services.**

**Tell us what you think at: [www.nottinghamcity.gov.uk/hys](http://www.nottinghamcity.gov.uk/hys)**



# Save time – it's Easyonline

Easyonline

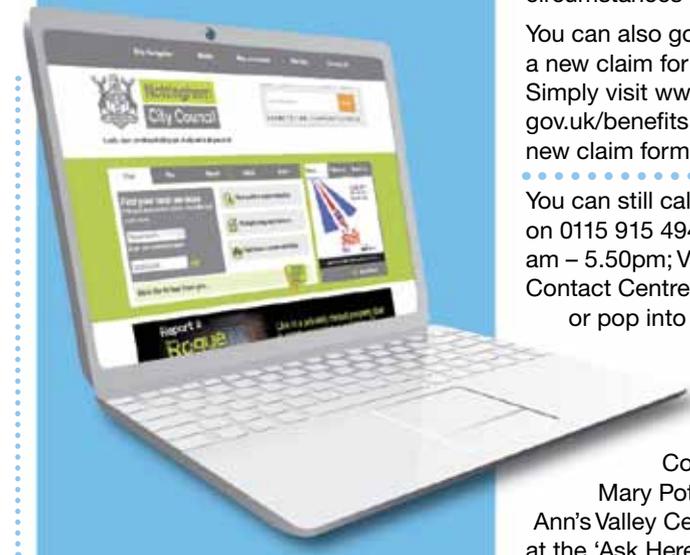
It's now easier, more convenient and quicker for you to inform us of a change in circumstance that may affect any Housing Benefit and Council Tax reduction you receive.

You can now go online at [www.nottinghamcity.gov.uk/changeincircumstances](http://www.nottinghamcity.gov.uk/changeincircumstances) to notify us of a change in your circumstances whether it be your income, someone leaving or joining your household or a change of address.

If you prefer, you can drop into the Contact Centre on Angel Row where an Easyonline self-serve area is available on the first floor with designated computers which you can use to report the change. Customer service advisors will be on hand to help you. You need to tell us as soon as possible if your circumstances change.

You can also go online to submit a new claim for Housing Benefits. Simply visit [www.nottinghamcity.gov.uk/benefits](http://www.nottinghamcity.gov.uk/benefits) to complete your new claim form.

You can still call us if you prefer on 0115 915 4944 between 8.15 am – 5.50pm; Visit us at the Contact Centre on Angel Row or pop into one of our Joint Service Centres - Bulwell, Riverside, Clifton, Cornerstone, the Mary Potter Centre or St. Ann's Valley Centre - and enquire at the 'Ask Here' desk.



## Victoria Market open for business as usual during refurbishment

Work has now started to replace the escalators nearest the Lower Parliament Street entrance to the Victoria Centre.

The Victoria Market is open as usual, from Monday – Saturday 9am – 5pm and shoppers visiting the market will need to access it through the escalators in John Lewis, Next, or Boots, or by the Victoria Centre lifts or stairs. Your brand new escalators will be ready to use by the beginning of September.

# National changes to bailiff fees

**Don't  
delay.**

**Don't  
get  
caught  
out.**



**It will now cost you at least £310 if bailiffs  
have to visit because you owe money.  
So before it gets to that stage, ask us for help.**

**If you owe money on your Council Tax, contact us now on 0115 915 4851**

# A great summer of SPORT

This Summer will see Nottingham once again play host to some fantastic sports events – Brazil may have the FIFA World Cup, but there's plenty of top class sport to see and take part in right here in Nottingham!

## The Milk Race

24 / 25 May  
Nottingham City Centre

A brilliant festival of cycling for the whole family, with world famous elite cyclists and amateurs competing in races and rides around the city centre circuit.

## Festival of Tennis

31 May-15 June & 16-21 July  
Nottingham Tennis Centre

Including the Aegon Trophy and the Aegon Nottingham Challenge, where you can watch top flight international tennis players get in practice before Wimbledon, plus the British Open wheelchair tennis tournament.

## Cycle Live

Saturday 21 / Sunday 22 June  
Victoria Embankment

Three main events, a Nottingham Grand Prix for elite competitors, the Nottingham City Ride, for families and everyday cyclists, and the Great Notts Bike Ride covering up to 100 miles of the beautiful Nottinghamshire countryside.

## England v India Investec Test Match

9-13 July – Trent Bridge

A major event in the international cricket calendar comes to one of the world's best grounds.



## U Dance

26-29 June – Nottingham Playhouse

The National Youth Dance Festival. Watch breathtaking performances by world-class dancers.

## Big Dance Week

5-13 July

A week long celebration of dance.

## Women's 10k race

19 July – Victoria Embankment.

## Outlaw Triathlon

27 July  
National Water Sports Centre  
Over 1000 people will take on the UK's premier triathlon.

## Baton Twirling World Championships

4-10 August – Capital FM Arena  
Watch the world's finest baton twirlers in action!



## Archery GB National Series Final

30 & 31 August – Wollaton Park  
Come along and watch some of the best archers in the world with FREE spectator entry.

## Robin Hood Marathon & Half-marathon

Sunday 28 September

Join over 9000 runners taking part, or cheer on friends and family.



# Nottingham –

# Keep it Clean!

## Are you annoyed by dog fouling in your neighbourhood? Do litter and flytipping make you mad?

Nottingham City Council works day in and day out to tackle enviro-crimes like these across the city. There is always more to do and we need the support of local people to help us keep Nottingham clean.

The City Council empties over 3,000 litter bins every day, sweeps 1,200 km of pavements every week, and empties 324,000 domestic bins (including garden waste) over a fortnight.

We also spend an average of £611,520 to remove flytipping each year and an average of £234,000 per year to remove dog fouling.

## What could you do in your neighbourhood to help keep it clean? One small change can make a big difference:

- 1** Make small changes such as picking up after your dog, recycling more waste, putting all litter in the bin, using our FREE bulky waste collection to dispose of large household items and teaching your children about these things. There are many ways to make a difference.
- 2** Report issues: you can report enviro-crimes like dog fouling, flytipping and litter to our contact centre on 0115 9152020 or online at [www.nottinghamcity.gov.uk/reportit](http://www.nottinghamcity.gov.uk/reportit) or using our Clean Nottingham app which is available on iPhone via the app store.
- 3** Speak to your local neighbourhood management team: have your say about local issues and get involved in tackling them. Contact details for your local team can be found at: [www.nottinghamcity.gov.uk/neighbourhoodteams](http://www.nottinghamcity.gov.uk/neighbourhoodteams).

You will soon see posters of our colleagues and local people around the city telling everyone what they do to help keep Nottingham clean. What are you going to do? Let us know at:

 /cleangreennottingham  /@cleangreennottm

Follow the hashtag #keepitclean to keep up to date with activities to keep Nottingham clean and how you can get involved!

# Dog Fouling – See it, report it!

## Tackling dog fouling is a top priority for Nottingham City Council.

Each week the Council compiles a list of the areas across the city where dog fouling has been most reported as an issue. The list is generated from citizen reports to the Anti Social Behaviour helpline, run by our Council and Police partnership, Community Protection.

One of our three FIDOs, the high-tech dog poo removal machines, then visit these areas on a planned route. All FIDOs work in a different ward each day and ensure the hotspots identified get a visit during that day. They will also respond within 24 hours of a call coming in to any reports in other areas. This means dog fouling is removed quickly and neighbourhoods are cleaner.

Problem areas are closely monitored by Community Protection whose officers carry out enforcement against individuals who are not picking up after their dog. In Nottingham City, this carries a £50 on the spot penalty and a maximum fine of £1000 if found guilty at court.

Local people have a very important part to play to helping to tackle dog mess. You can report dog mess anonymously to our Anti Social Behaviour helpline on 915 2020. We will remove it as quickly as possible. The information you provide will also help to catch offenders, so if you see it, report it!

**Thank you to all responsible dog owners who already pick up after their dogs. People who don't clear up after their dogs give all dog owners a bad name.**

A total of 800-1000 litres of dog mess is collected across the city weekly - which costs the Council £234,000 a year to clean up, around £5 per dog mess. Stray dogs also contribute to the problem of dog fouling in neighbourhoods. If you find a stray dog, please contact the Dog Control Team on 0115 915 2020.



**Report dog mess anonymously to the Community Protection Service Centre on 915 2020**

# Free service launched for unwanted vehicles



## Has your car lost its Mojo? Is it unwanted, unloved and going no-where?

Community Protection, a joint Council and Police partnership, has launched a free of charge service to remove and dispose of any unwanted vehicles.

### To use this service, you have to:

- be the sole owner of the car and provide proof
- have the V5C vehicle registration document
- agree to legally surrender the ownership rights of the car
- agree to hand over the keys to the vehicle.

Forms are available from the Central Library or local police station; Nottingham City vehicle pound, 23 Handel Street NG3 1JE; or online at: [www.nottinghamcity.gov.uk/unwantedvehicles](http://www.nottinghamcity.gov.uk/unwantedvehicles)



## Bee-friendly Nottingham – let's get the city buzzing!

A campaign to make Nottingham a more bee-friendly city is being launched this summer.

Bee-friendly planting is planned for parks and flowerbeds and the Council hopes to really get the city buzzing by inspiring residents to nurture plants that attract bees and butterflies to their gardens to collect pollen.

Bees, both wild and the domestic honey bees, continue to be a hot topic nationwide. Bee populations face decline as habitats are lost, degraded and fragmented, and bees suffer the effects of pesticides and diseases.

Information and guidance is available online at [www.nottinghamcity.gov.uk/bees](http://www.nottinghamcity.gov.uk/bees) and at Parks events, with advice on planting, habitat creation and bee keeping, and collaboration with organisations such as Nottingham Bee Keepers' Association, Friends of the Earth, Grow Wild and the Royal Horticultural Society.

Bees and other insects, such as butterflies and hoverflies, need an abundance of nectar and pollen-producing plants such as lavender, rosemary and cosmos; suitable nesting and hibernation sites, and green corridors between these habitats. This helps them thrive and continue to provide their invaluable and often undervalued pollination service, helping us to grow crops for ourselves and to feed our farm animals.



# Greener Housing update



**In December, the Government changed its Energy Company Obligation (ECO) commitment placed on the big energy companies which meant that overnight, funding for external wall insulation projects, including Greener Housing, stopped.**

In Nottingham, we were part way through the first phase of insulating homes in Clifton and were given a short period to finish as many home insulations as possible. The change to ECO also meant that further phases of the project, to provide external wall insulation in other areas of the city lost their funding too and can not be completed as planned.

The City Council has worked hard to find additional funding and has succeeded in gaining a £5.5m Green Deal Communities Fund grant from the government to work towards completing the Clifton element of the project and to start work on a new

but different Greener Housing plan. We are also working with ECO providers to find additional funding to help develop the Greener Housing programme further.

The withdrawal of the initial ECO funding means that our original plan of work needs to be reviewed, with the aim being to deliver as much as possible for Nottingham under the new funding regime. We expect that the ECO market will settle down later in the year and that we will develop a new programme of works as soon as is possible.

The Council remains ambitious to deliver energy efficiency across the city.

Nottingham Contemporary

# Free Art & Family Activities

No need to book. Just join us

Open Tue – Sun and Bank Holiday Mondays

Every weekend and school holidays  
11am – 3pm

Nottingham Contemporary, Weekday Cross  
Nottingham NG1 2GB, Tel 0115 948 9750

Nottingham City Council  
Supported by public funding by  
ARTS COUNCIL ENGLAND

[www.nottinghamcontemporary.org/families](http://www.nottinghamcontemporary.org/families)

## Choose a name for the Council's new energy company and win £50!

Later this year the City Council will launch its own energy supply company. It will offer gas and electricity, sourced locally wherever possible, at a fair price and with the very best customer service based here in Nottingham.

**Can you help us find a name for the new company? Let us have your suggestions and if chosen you could win a great prize – £50 of shopping vouchers and the pride of knowing that you have played your part in making the energy company a success!**

All you need to do is email your suggestion to: [energy.management@nottinghamcity.gov.uk](mailto:energy.management@nottinghamcity.gov.uk)

Or post to:  
Nottingham City Council,  
Energy Team, Floor 2,  
Station House,  
Station Street,  
Nottingham NG2 3NG



Picture: Forestry Commission

## Help us fight Ash Tree Die Back

You may have heard of a serious disease affecting ash trees in Europe – Ash Tree Die Back.

The disease, caused by a fungus called Chalara fraxinea, results in leaf loss and crown dieback in affected trees and usually leads to trees dying.

Ash Die Back has caused widespread damage to ash populations in continental Europe, including estimated losses of between 60 and 90 per cent of Denmark's ash trees.

Over the past year this disease has also been detected in the UK, including in trees as close as Derbyshire.

We're keen to prevent the further spread of the disease. To date the disease has not been identified in Nottingham but we need your help and support to ensure that the city remains Chalara fraxinea free.

Please help us to look out for any symptoms of ash dieback in Nottingham, as shown in the photo above.

If you spot any of symptoms in Nottingham, please contact the Tree Services team on 0115 915 2705.

## Riot 1831

The events of 9 October 1831 will be brought vividly to life in a new exhibition opening at Nottingham Castle on 16 May.

On that night, the mood of Goose Fair revellers swiftly darkened as news spread that the Reform Bill had been rejected in the House of Lords – and an angry mob attacked the Palace at Nottingham Castle, burning it to the ground.

Visitors will be amazed by the cutting edge exhibition that will put them at the heart of events that night using state of the art technology as well as songs, eyewitness accounts and objects. Join us on 16 May - entry is FREE.

[www.nottinghamcity.gov.uk/riot1831](http://www.nottinghamcity.gov.uk/riot1831)

**RIOT 1831**  
NOTTINGHAM CASTLE

Ignite old stories with new technology

Free Augmented Reality App launches 4th of July.  
[www.nottinghamcity.gov.uk/Riot1831](http://www.nottinghamcity.gov.uk/Riot1831)

f RIOT 1831 at Nottingham Castle

Nottingham Trent University, The University of Nottingham, Nottingham City Council

# Festival fun – that's neat!

Neat festival returns this May – with 10 days of amazing events taking place across the whole city.

With exciting live theatre, music and dance from our fair city and all corners of the continent, there's something for everyone... you'll be spoilt for choice!

Honouring the centenary of the First World War is a new show at Nottingham Playhouse called 'Bolero'. It starts with the 1914-1918 War and ends with the Bosnian War, linking Torvill and Dean's Gold Medal winning performance of Bolero at the 1984 Winter Olympics in Sarajevo with the assassination of Archduke Franz Ferdinand in the same city which led to the start of the war in 1914. Constant gunfire was the main influence for Bolero composer Ravel who fought in the conflict. Other shows on this theme include the tale of a soldier from the Sherwood Foresters regiment and a youth production of All Quiet on the Western Front.

Families will find lots to do over May half term too, including the fun free Wheee! Family Weekend at Lakeside Arts Centre and Highfields Park. Expect wacky performers, BMX stunts, circus shows and free activities for the kids. Highfields Park will also be home to the Luminarium, a colourful world of wonderment for explorers of all ages. Made in Nottingham, this fantastical experience is not to be missed and appeals to families and adults alike.

The festival is bringing world class theatre, dance, music and art you won't be able to see anywhere else in the UK right to your doorstep, plus, with tons of free activities and tickets starting from as little as £3.50, it is a fun affordable festival that everyone can enjoy!



The Seagull at Nottingham Playhouse



Too Many Penguins? at Lakeside Arts



Wheee! Festival Family Weekend at Lakeside Arts

**"My son ran home and started drawing and two days later he's still drawing!"**

Audience member about A Boy & His Box by Replay – at Lakeside on 31 May/1 June

Friday 23 May - Sunday 1 June

# neat 14

Nottingham European Arts and Theatre Festival 2014

[www.neatfestival.co.uk](http://www.neatfestival.co.uk)

f /neatfestival @neatfestival

Rent Direct

## Hassle free rent payments to private landlords

A new scheme has been set up by Nottingham Credit Union to make it easier for rent payments to be made by tenants to private landlords.

Rent Direct enables Local Housing Allowance (LHA) - a benefit paid to tenants in private rented accommodation to help with rental payments - to be paid direct to landlords.

Tenants need to join the Nottingham Credit Union (NCU) and open a Rent Direct Account. Their LHA will then be paid into this account and forwarded on their behalf straight to their landlord. The aim is to make it easier for tenants to manage their money and provide landlords with a hassle-free way to receive rent payments.

Landlords pay a small fee to open a member account at NCU which covers time and costs as the organisation is run on a not-for-profit basis.

**For more information or to apply for a Rent Direct Account call 0115 828 3121**  
 Email: [rents@nottinghamcu.co.uk](mailto:rents@nottinghamcu.co.uk) Visit: [www.nottinghamcu.co.uk](http://www.nottinghamcu.co.uk)

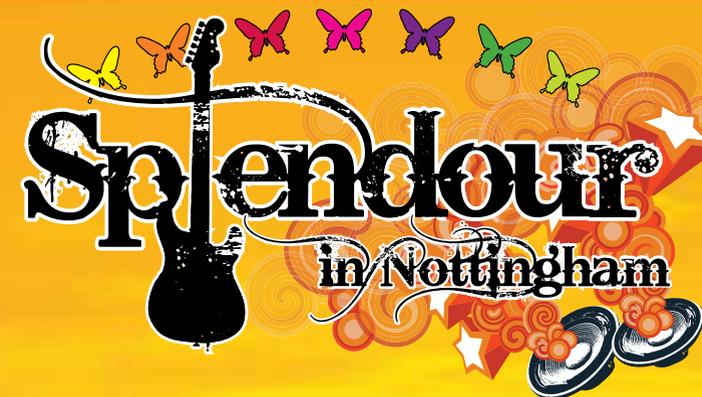
Hassle free rent payments for private Landlords

Nottingham Credit Union

## Bus Service Changes Update 4 April 2014

Service Number/Name	Operator	Date of Change	Contact	Brief Description
Ravenshead Community Transport	Ravenshead Community Transport	1 April 2014	01623 490888	Ravenshead local taxi-bus registration. A service to take the residents of Ravenshead to various destinations, operating as a "daytrip" service.
601	Nottinghamshire & Derbyshire Traction Co Ltd	9 July 2014	nottsderby.co.uk	Cricket Bus operating every 10 mins 9:00 to 11:00 Queens Drive to Trent Bridge Cricket Ground. Return journeys 17:00, 17:30 & 18:00 each event-day and 18:30 30 Aug event only. Services then operates every few minutes until 1 hour after the last ball is bowled. Operating 9, 10, 11, 12 & 13 July and 30 August only.
Citylink	Yourbus	20 April 2014	catchyourbus.co.uk	Nottingham - Derby express service, new stop added at the Savoy Cinema in Lenton in both directions. Timetable and other stops otherwise unchanged.
pronto	Trent Barton	9 May 2014	trentbarton.co.uk	Revised Nottingham - Mansfield/Chesterfield weekend night services. 12:05 and 1:30 Friday and Saturday night outbound buses terminating in Mansfield 10:10 and 11:10 outbound services removed. Final inbound service from Chesterfield departs at 10:40. Final 2 inbound services from Mansfield depart 12:45 and 2:15.
the threes	Trent Barton	9 May 2014	trentbarton.co.uk	Nottingham - Sutton/Hucknall/Mansfield, revised weekend night services. No change to outbound departure times but passengers can alight after Hucknall Market Place on request only.
Y28	Yourbus	25 May 2014	catchyourbus.co.uk	Service in Bilborough amended to operate from Burnside Green via Birchover Road, Cockington Road, Trowell Road, Wollaton Vale to Rosedale Drive.

dp | DHP PRESENTS



SATURDAY 19TH JULY 2014 // WOLLATON PARK

MAIN STAGE

**TOM ODELL** **HAPPY MONDAYS**

CLASSIC LINE-UP RETURNS TO PLAY ALL THE GREATEST HITS

CONFETTI STAGE

**THE BOOMTOWN RATS**  
 FOUR ORIGINAL MEMBERS INCLUDING BOB GELDOF  
**REVEREND & THE MAKERS**  
 PLUS MANY, MANY MORE TBC

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Nottingham City Council

notts tv 

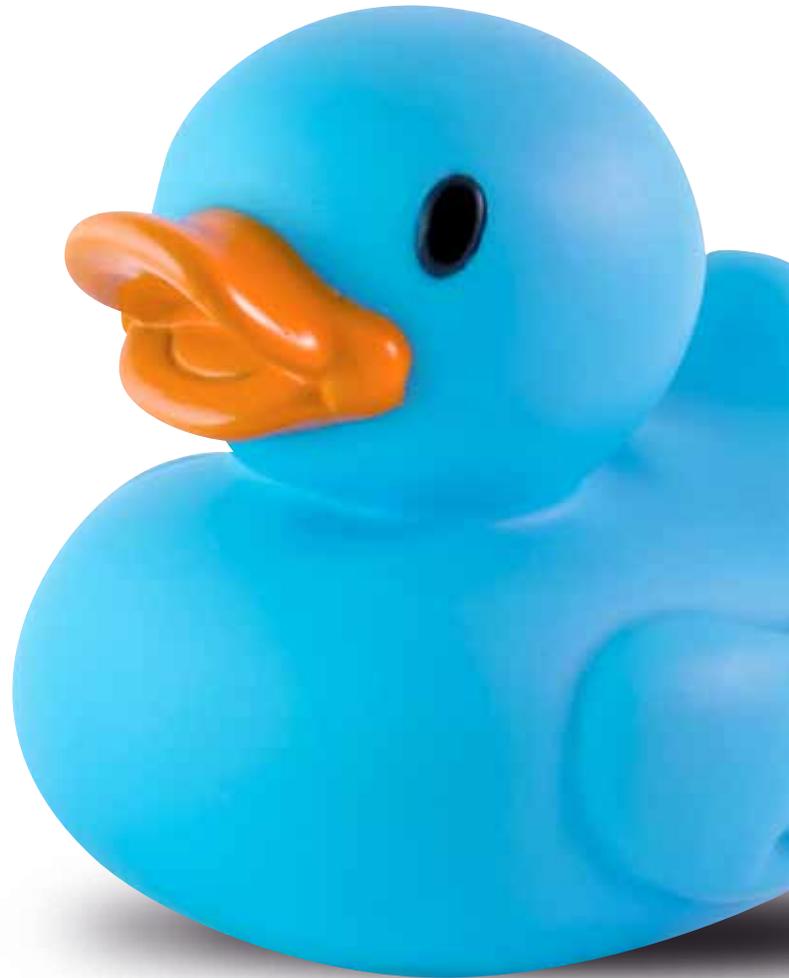
# EY UP!

## NOTTS TV'S COMING

SPRING 2014 | FREEVIEW CHANNEL 8

Getting ready to hit your screens from the end of May 2014; things are going swimmingly.

So while we finish our fine tuning and get all our ducks in a row, check us out on Facebook and Twitter and join in the chat.



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